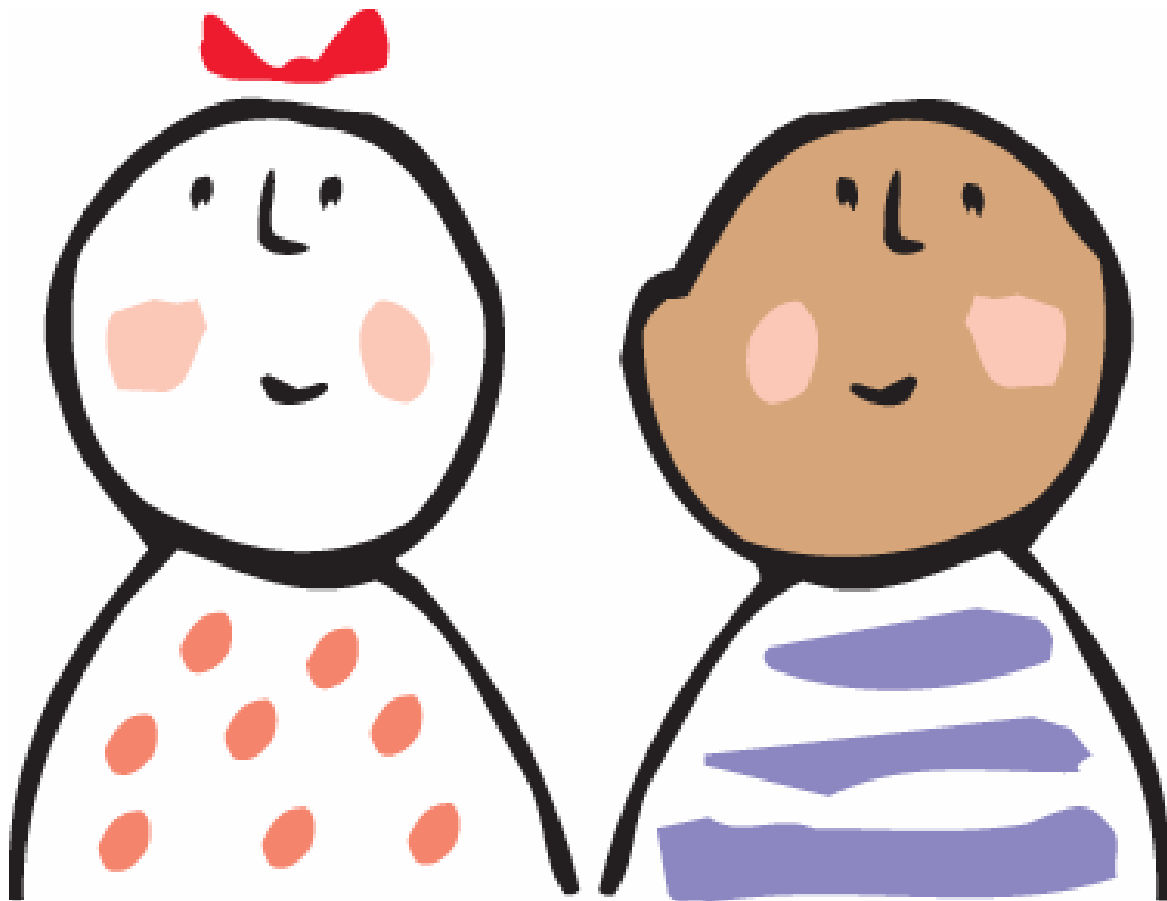


# HELP FOR PARENTS AND CHILDREN IN DALLAS COUNTY

*A Resource Directory*

## 2008



**Child Abuse Prevention Coalition  
and the  
Injury Prevention Center of Greater Dallas**  
214-590-4455

**ExxonMobil**

*Underwritten by ExxonMobil Foundation  
with additional support from  
Texas Department of Family and Protective Services*



## HELPFUL NUMBERS

Child Support Division of the Office of the  
Attorney General of Texas  
**1-800-252-8014**

Social Security Administration  
**1-800-772-1213**

Community Council of Greater Dallas  
- Information and Referral  
**214-379-4636**

Suicide and Crisis Center  
**214-828-1000**  
**1-866-672-5100**

CONTACT Crisis Line  
**Adult 972-233-2233**  
**Teen 972-233-TEEN**

Texas Abuse Hotline  
Department of Family and Protective  
Services  
**1-800-252-5400**

Dallas Association for Parent Education  
WARMLINE **972-699-7742**

Texas Health and Human Services  
Commission

- Information about health and human services in your area: **2-1-1**
- Toll free: **1-877-541-7905**
- Medicaid client hotline: **1-800-252-8263**

National Domestic Violence Hotline  
**1-800-799-SAFE**  
**1-800-787-3224 (TTY)**

National Eye Care Project Hotline  
**1-800-222-3937**

Texas Poison Center Network  
**1-800-222-1222**  
**214-589-0915 (local)**

Parents Special Education Hotline (TEA)  
**1-800-252-9668**

Texas Runaway Hotline  
**1-888-580-HELP**

Ready for Life  
**214-740-9241**

Texas Youth Hotline  
**1-800-210-2278**

The Texas Family Code (261.101) requires that any person who believes a child is being abused, neglected, or exploited to report this to the **Texas Department of Family and Protective Services Abuse Hotline (800-252-5400)**. A person reporting in good faith is immune from civil or criminal liability.

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## UNDERSTANDING AGENCY LISTINGS

Agencies are listed alphabetically and include the following information:

**Agency Name**

**Address**

**Location** (*for agencies in the City of Dallas, the part of town in which they are located is listed. If no location is listed, services are available throughout Dallas County.*)

**Phone**

**Fax**

**E-mail address**

**Web site**

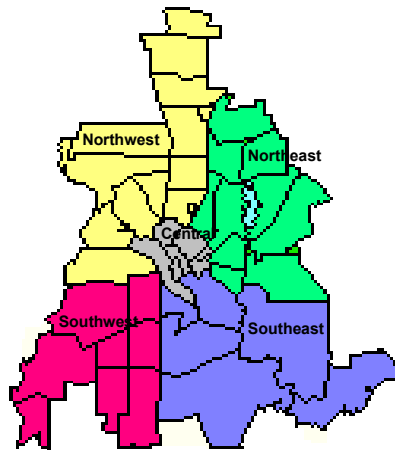
**Hours** (*office hours*)

**Agers Served**

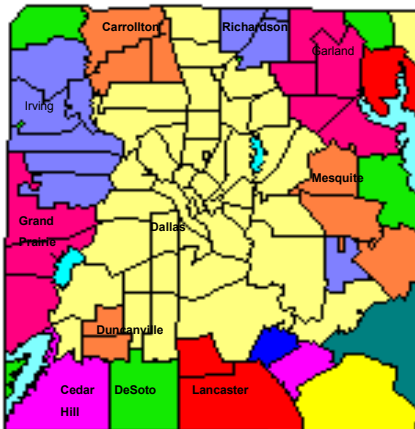
**Languages** (*languages spoken by staff*)

**Area Served** (*geographic area agency serves*)

**Services** (*programs and services the agency provides*)



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**DALLAS COUNTY**

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**ACHIEVEMENT CENTER OF TEXAS**

2920 North Shiloh Road, Garland, TX 75044

**Phone** 972-414-7700  
**Fax** 972-414-5500  
**Email** [mserie@comcast.net](mailto:mserie@comcast.net)  
**Website** [www.achievementcenteroftexas.com](http://www.achievementcenteroftexas.com)  
**Hours** 7:00 am to 6:00 pm, M-F  
**Ages Served** 18 months & up (*adults welcome*)  
**Languages** Spanish, English, Sign Language  
**Area Served** Dallas Metroplex and Collin County  
**Services:**  
 Life skills training for children and adults with disabilities including music, art, community inclusion activities, computer training and physical education.

**ADDICARE**2722 W. McKingsley, Ste. 115, Garland, TX 75042  
1511 E. Levee, Ste. B, Dallas, TX 75207

**Phone** 972-278-4760  
**Fax** 972-926-1099  
**Email** [jay10@ev1.net](mailto:jay10@ev1.net)  
**Hours** 8:00 am – 8:00 pm, M-Th  
**Ages Served** 14 - 65  
**Services:**  
 Drug / Alcohol treatment, anger management, drug testing, counseling.

**AL-ANON/ALATEEN****INFORMATION SERVICES**

6162 Mockingbird Lane, Suite 209, Dallas, TX 75214

**Phone** 214-363-0461 (*Eng.*)  
 214-941-1550 (*Span.*)  
**Email** [info@dallasal-anon.org](mailto:info@dallasal-anon.org)  
**Website** [www.dallasal-anon.org](http://www.dallasal-anon.org)  
**Hours** 9:00 am - 3:00 pm, M-F;  
 Closed for federal holiday  
**Ages Served** 6 and older  
**Languages** Spanish meetings and literature;  
 literature available for order in 11 languages; assistance available for visually impaired.  
**Area Served** Dallas, Cook, Grayson, Collin,  
 Denton, Wise, Fannin, Lamar,  
 Hopkins, Hunt, Rockwall, Kaufman,  
 VanZandt, Henderson, Navarro, Ellis  
 Counties  
**Services:**  
 Support groups for families and friends of alcoholics, professional resource materials, speakers. Alateen or Preteen groups for children 6-19.

**ALCOHOLICS ANONYMOUS**

6162 E. Mockingbird Ln, Ste 213, Dallas, TX 75214

**Location** Northeast  
**Phone** 214-887-6699 (24 hr)  
**Fax** 214-887-0443  
**Email** [help@aadallas.org](mailto:help@aadallas.org)  
**Website** [www.aadallas.org](http://www.aadallas.org)  
**Hours** 8:30 am - 6:00 pm, M-F , Every 3<sup>rd</sup>  
 Saturday 10:00 am – 2:00 pm  
**Services:**  
 Information about Alcoholics Anonymous program of recovery and group locations in the Dallas area. Speakers available.

**ANGELS R US OUTREACH CENTER FOR WOMEN AND CHILDREN**

2736 San Vicente, Dallas, TX 75228

**Phone** 972-686-4794  
**Fax** 972-686-7510  
**Email** [angelsrus02@prodigy.net](mailto:angelsrus02@prodigy.net)  
**Website** [www.angels-r-us.org](http://www.angels-r-us.org)  
**Hours** 9:00 am – 5:00 pm, M-F,  
 Appointment Only  
**Ages Served** All ages  
**Languages** English, Spanish  
**Area Served** 75040, 75041, 75043, 75044, 75081,  
 75087, 75088, 75089, 75149, 75150,  
 75159, 75217, 75218, 75227, 75228,  
 75237, 75238, 75253  
*(Exceptions may be made for persons living in other areas.)*

**Services:**  
 Trained ministers, volunteers, and professionals provide emotional, personal relationship and self-esteem building, domestic violence support, free pregnancy testing, CHIPS/Medicaid application assistance, parenting classes, free school supplies, Christmas assistance, food, clothing, toiletries, diapers, full reference library, computer access and referrals.

**ANTHEM****ALLIANCE FOR NORTH TEXAS HEALTHY AND EFFECTIVE MARRIAGES**

1402 Corinth #247, DALLAS, TX 75215

**Location** Multiple locations-call for open classes  
**Phone** 214-231-7093  
**Website** [www.anthemnorthtexas.org](http://www.anthemnorthtexas.org);  
[www.strongfamiliesdallas.org](http://www.strongfamiliesdallas.org)  
**Email** [norman.goode@anthemnorthtexas.org](mailto:norman.goode@anthemnorthtexas.org)  
**Hours** Depends on workshop  
**Ages Served** Adults and Young Adults  
**Languages** English/Spanish

**Area Served** multiple

**Services:**

Healthy Inter-active relationship skills which include respectful communication, conflict resolution, responsible money attitudes, effective management of emotional triggers, healthy anger expression, win/win behavior, defining destructive behavior, biology of love, choosing wisely, high trust character, setting up a good life.

**ARC OF DALLAS, THE**

12700 Hillcrest Rd., Ste. 200, Dallas, TX 75230

**Location** Northwest  
**Phone** 214-634-9810  
**Fax** 214-634-9815  
**Email** [info@arcdallas.org](mailto:info@arcdallas.org)  
**Website** [www.arcdallas.org](http://www.arcdallas.org)  
[www.allkidscan.org](http://www.allkidscan.org)  
**Hours** 8:30 am - 5:00 pm, M-F  
**Ages Served** All ages  
**Languages** English, Spanish  
**Area Served** Dallas Metroplex (*Collin, Dallas and Rockwall Counties*)

**Services:**

Program and services provided include: Individual and Family Support Services offer information and referral, individualized intervention for people with developmental disabilities and the systems they utilize, targeted education and training for family members and professionals. Community Living Skills including Arc LIFE, Adventures in Recreation and the Leadership Institute provide a wide variety of continuing education classes designed to improve life skills, leisure skills and leadership skills for adults with developmental disabilities throughout the Dallas and Collin County area. The Special Education Enhancement Program provides children with developmental disabilities an enriched learning environment in a day camp setting during Spring and Summer Breaks (*Adventure Camp*). Specialized services include a new Guardianship Program for 18- to 49-year-old residents of Dallas and Collin Counties previously diagnosed with cognitive disabilities who lack family willing or able to serve as guardian, and who have exhausted all other less restricted alternatives for guardianship. The Arc also offers ALL KIDS CAN, a school-based curriculum helping students learn to understand and respect people with disabilities.

**ARROW CHILD AND FAMILY MINISTRIES**

2356 E. Road to Six Flags,  
Arlington, TX 76011

1475 Richardson Dr., Suite 206  
Richardson, TX 75080

**Phone** 817-695-5857, 1-800-556-5750  
(*Arlington*)  
972-480-9600 (*Richardson*)

**Fax** 817-695-6529

**Website** [www.arrow.org](http://www.arrow.org)

**Email** [info@arrow.org](mailto:info@arrow.org)

**Hours** 8:00 am - 5:00 pm, M-F

**Ages Served** 0-18

**Languages** English

**Area Served** Arlington, Dallas, Ft. Worth, Corsicana, Tyler, Houston, Angleton, Austin, Waco, Abilene, Corpus Christie, Baltimore MD, Bel Air MD, Hollidaysburg PA.

**Services:**

Child placing agency for abused and neglected children. Trains and licenses therapeutic foster parents as well approving adoptive homes. Statewide services include a therapeutic summer camp, corporate training facilities, parent education, and adoption services.

**AUSTIN STREET CENTRE**

2929 Hickory St., Dallas TX 75226

**Location** Central  
**Phone** 214-428-4242  
**Fax** 214-428-8158  
**Email** [shelterspk@aol.com](mailto:shelterspk@aol.com)  
**Hours** 4:00 pm - 6:00 am, 7 days  
**Ages Served** Men over 40, women & children  
**Languages** English, Spanish  
**Area Served** Dallas and surrounding areas

**Services:**

Emergency, over-night temporary shelter for men, women and children. Day program for women and children. Rehabilitation program(s) available. Medical and psychiatric services offered.

**AUTISM SOCIETY OF AMERICA**

**Dallas Area Chapter**

10503 Metric Drive, Dallas, TX 75243

**Phone** 972-644-2076

**Hours** 6:00 Leadership Meeting  
7:00 General Meeting  
Meetings are planned for the 3<sup>rd</sup>  
Tuesday of each month.

**Email** [klkelch@aol.com](mailto:klkelch@aol.com)

**Services:**

ASA Chapters, Information and Support.

**AVANCE - Dallas**

2816 Swiss Ave, Dallas 75204

**Location** Central  
**Phone** 214-887-9907  
**Fax** 214-887-9159  
**Website** [www.avance-dallas.org](http://www.avance-dallas.org)  
**Email** [avance-dallas@avance.org](mailto:avance-dallas@avance.org)  
**Hours** 7:00 am - 4:00 pm, M-F  
**Ages Served** Parents with children under 4  
**Languages** Spanish  
**Area Served** West Dallas, Love Field, Oak Cliff, Bachman Lake, East Dallas, Pleasant Grove

**Services:**

Nine-month parenting and family education for parents with young children. Includes toymaking and parenting classes, home visitation and child care. Family literacy program in West Dallas.

**BACHMAN RECREATION CENTER**

(City of Dallas Park & Recreation Dept. Facility)  
 2750 Bachman Drive, Dallas, Texas 75220

**Location** Mapsco 33C  
**Phone** 214-670-6266  
**Fax** 214-670-6271  
**Hours** 8:30 am – 7:00 pm, M-F  
**Ages Served** 6 – Adult, Seniors  
**Languages** English and ASL sign language  
**Area Served** City wide

**Services:**

Provide recreation and leisure services for participants who are mentally, physically or emotionally disabled. Therapeutic indoor pool provides aqua exercise for older adults.

**BAYLOR COLLEGE OF DENTISTRY**

3302 Gaston Avenue, Dallas, TX 75236

**Phone** 214-828-8440  
**Fax** 214-828-8958  
**Hours** Emergency service 6:30 a.m. (extractions only)

**Services:**

Any type of dental procedures.

**BECAUSE I LOVE YOU OF TEXAS**

**Meeting:** 319 LaSalle Dr., Richardson, TX 75081

**Mail:** 802 Lake Point Circle, McKinney, TX 75070

**Phone** 972-647-9573  
**Fax** 972-529-9973  
**Email** [ewatanabe@sbcglobal.net](mailto:ewatanabe@sbcglobal.net)

**Website** [www.bily.org](http://www.bily.org)

**Hours** Monday evenings 7:30 – 9:30 pm  
**Ages Served** Meetings are for parents only.  
**Languages** English only  
**Area Served** We have members from all area cities.

**Services:**

We are a free non-profit self-help parent support group. We help parents who have children in crisis. We help parents with school truancies, runaways, underage drinking, drug abuse and many other pre-teen and teenage crisis issues. We provide a safe meeting place to get help with ideas and support from parents who have been through or going through the same issues.

**BETHLEHEM FOUNDATION**

1159 Camp Wisdom Road, Dallas, TX 75241

**Location** Southwest  
**Phone** 214-371-3407  
**Hours** 9:00 am – 6:00 pm  
**Email** [contact@thebethlehemfoundation.org](mailto:contact@thebethlehemfoundation.org)  
**Website** [www.thebethlehemfoundation.org](http://www.thebethlehemfoundation.org)

**Services:**

Center provides emergency assistance on a limited basis to residents in immediately surrounding zip codes.

**BETTY FORD CENTER - FIVE STAR KIDS**

1320 Greenway Dr., Ste 100, Irving TX 75038

**Phone** 972-753-0552  
**Fax** 972-753-0001  
**Email** [dallas@bettyfordcenter.org](mailto:dallas@bettyfordcenter.org)  
**Hours** 8:30 am - 5:00 pm, M-F  
**Ages Served** Children ages 7-12 and their parents  
**Languages** English, Spanish  
**Area Served** DFW Metroplex

**Services:**

Prevention and education for children impacted by the drug and alcohol addiction of a loved one. Speakers bureau.

**BIG BROTHERS, BIG SISTERS OF NORTH TEXAS**

2900 Live Oak, Dallas, TX 75204

**Phone** 214-871-0876  
**Fax** 214-880-0459  
**Email** [bbs@bbbsmt.org](mailto:bbs@bbbsmt.org)  
**Website** [www.bbbsmentors.org](http://www.bbbsmentors.org)  
**Hours** 8:30 am - 5:00 pm, M-F  
**Ages Served** 7-14  
**Languages** English, Spanish  
**Area Served** Dallas, Denton, Collin, Tarrant &

Grayson Counties

**Services:**

Match volunteers with children ages 7-14 and in various DISD high schools. Provide case management services to our clients and their families through local resources.

**BOYS AND GIRLS CLUBS  
OF GREATER DALLAS**

4816 Worth St., Dallas, TX 75246

**Location** Central (*main office; centers throughout Dallas County*)  
**Phone** 214-821-2950  
**Fax** 214-824-4989  
**Website** [www.bgcdallas.org](http://www.bgcdallas.org)  
**Hours** After school during school semesters, 10-4 in summer with extended hours available  
**Ages Served** 6-18  
**Area Served** Ten centers in Dallas, Mesquite, Grand Prairie, and Richardson

**Services:**

Character and leadership development, education, career development, arts, health, life skills, and sports recreation.

**Locations:**

**Maple Lawn**, 3120 Inwood Rd., 214-599-0784  
**East Dallas**, 4804 Worth St, 214-828-2200  
**Grand Prairie**, 1000 Enterprise Dr., 972-623-1698  
**Mesquite**, 4869 Gus Thomason, 972-270-7645  
**Oak Cliff**, 2907 Linfield, 214-372-4661  
**Richardson**, 13630 Coit Rd, 469-593-3418  
**Turnkey**, 6539 Treetop Ln, 972-225-4251  
**Turner Courts**, 6508 Canaan, 214-426-0747  
**West Dallas**, 3004 N. Westmoreland, 214-637-2752

**Boy Scouts of America / Circle 10 Council**

8605 Harry Hines Blvd., Dallas, TX 75235-0726

**Phone** 214-902-6700  
**Fax** 214-902-6797  
**Email** [ssawyer@bsamail.org](mailto:ssawyer@bsamail.org)  
**Website** [www.circle10.org](http://www.circle10.org)  
**Hours** 8:30 am to 5:00 pm, M-F  
**Ages Served** 7-21  
**Languages** English and Spanish  
**Area Served** Dallas and 11 surrounding counties  
**Services:** Citizenship, character development and personal fitness in a family like environment.

**BRIGHTER TOMORROWS**

P.O. Box 532151, Grand Prairie, TX 75053

**Phone** 972-263-0506 (*Admin*)  
972-262-8383 (*24 hour hotline*)  
972-263-3126 (*Grand Prairie Outreach*)  
**Fax** 972-237-2565  
**Email** [jana@brightertomorrows.net](mailto:jana@brightertomorrows.net)  
**Website** [www.brightertomorrows.net](http://www.brightertomorrows.net)  
**Hours** 9:00 am - 5:00 pm, M-F  
**Ages Served** All ages  
**Languages** English and Spanish  
**Area Served** DFW and Best Southwest

**Services:**

Hotline, shelter, transitional housing, crisis intervention and referral for survivors of domestic and sexual violence. Community education, parenting classes.

**BRYAN'S HOUSE**

P.O. Box 35868, Dallas, TX 75235

**Phone** 214-559-3946  
**Fax** 214-559-2827  
**Email** [bryanshouse@bryanshouse.org](mailto:bryanshouse@bryanshouse.org)  
**Website** [www.bryanshouse.org](http://www.bryanshouse.org)  
**Hours** 24 hr  
**Ages Served** Families of children ages 0-12, Childcare & Respite: 0 – 12 years  
**Languages** Multi

**Services:**

Medically-managed childcare and respite Care (*including weekends*) for families with children who have a special needs. In addition, medically-managed care to HIV positive children and children of HIV positive families. Social Workers also provide a range of intensive, client centered services that link individuals with health care, psychological and other services as needed.

**BUCKNER CHILDREN AND FAMILY**

**SERVICES**

5200 S. Buckner Blvd., Dallas, TX 75227

**Location** Northeast  
**Phone** 214-321-4526  
**Fax** 214-319-3495  
**Email** [childrenfamily@buckner.org](mailto:childrenfamily@buckner.org)  
**Website** [www.buckner.org](http://www.buckner.org)  
**Hours** 8:30 am - 5:00 pm, M-F  
**Ages Served** 5-17  
**Languages** English  
**Area Served** Texas

**Services:**

Group care for children, foster family care, family based care, community centers, adoption and maternity services, emergency assistance, and social services.

**CALUMET COMMUNITY CENTER**

321-A Calumet Ave, Dallas, TX 75211

**Location** Southwest  
**Phone** 214-467-1966  
**Fax** 214-467-1955  
**Email** [jmira@calumetcenter.org](mailto:jmira@calumetcenter.org)  
**Website** [www.calumetcenter.org](http://www.calumetcenter.org)  
**Hours** 9:00 am - 9:00 pm, M-F  
**Ages Served** 5 yrs old and older  
**Languages** English and Spanish  
**Area Served** 75208, 75211, 75224, 75233

**Services:**

Non-school hours program, youth program, sports & recreation program, senior support program, computer lab, summer program (*summer camp*).

**CAMP FIRE USA LONE STAR COUNCIL**

4411 Skillman St., Dallas, Texas 75206

**Location** Northeast (*main office*)  
**Phone** 214-824-1122  
**Fax** 214-824-1148  
**Email** [admin@campfireusadallas.org](mailto:admin@campfireusadallas.org)  
**Hours** 9:00 am – 5:30 pm, M-F  
**Ages Served** Boys and girls, 5-21  
**Languages** English and Spanish  
**Area Served** Dallas, Collin, Ellis, Kaufman, Rockwall Counties and parts of Denton County

**Services:**

Provides information education opportunities for boys and girls, ages 5-21 to realize their potential and function as caring, self-directed persons. Group activities for children and families teach skills in daily living, decision-making, community service and caring for our earth. Offers self-reliance courses to help children learn safety and crime prevention skills, to develop good citizenship and to resist negative peer pressure.

**CATHOLIC CHARITIES OF DALLAS, INC.**

3725 Blackburn St., Dallas, TX 75219

**Location** Central (*main office*)  
**Phone** 214-520-6590  
**Fax** 214-520-6595  
**Website** [www.catholiccharitiesdallas.org](http://www.catholiccharitiesdallas.org)  
**Hours** Central Office 9:00 am – 5:00 pm, M-F, other sites vary; only administrative services offered at this site.

**Ages Served** All ages  
**Languages** Spanish, multi  
**Area Served** See specific agency

**Services:**

Maternity and adoption, licensed and accredited day care, older adult nutrition and activities, adult education, health clinics, immigration services, refugee resettlement, thrift stores, food pantries, referrals, emergency assistance.

**Service Sites** (*services vary by location*):

**Brady Center**, 4009 Elm St, 214-826-8330 Service area: 75204, 75206, 75223, 75226, 75246, partial 75214.

**Professional Counseling & Children's Services**, 3725 Blackburn St., 214-526-2772

**World of Goods Resale Store**, 10677 E. Northwest Highway, Suite 240, Dallas, TX 75238, 214-342-8231.

**Cross Family Center**, 4906 Bonnie View Rd, 214-375-0133

**Family Assistance Center**, 1924 W. Jefferson Blvd, #102, 214-941-8596. Service area: 75203, 75208, 75211, 75216, 75224, 75233.

**Immigration & Legal Services**, 5415 Maple Ave, #400, 214-634-7182

**Marillac Social Center**, 2827 Lapsley St, 214-638-4997. Service area: 75211

**Refugee & Empowerment Services**, 9850 Walnut Hill Ln., #228, 214-553-9909

**People and Nutrition**, 4306 Shilling Way, Dallas, 75237, 214-330-1396 Ext: 121.

**Saner Child Development Center at Marillac**, 2827 Lapsley St., Dallas, TX 75212, 214-638-1635.

**CENTRAL DALLAS MINISTRIES**

409 N. Haskell Ave., Dallas, TX 75246

**Mailing Address:**

P.O. Box 710385, Dallas, TX 75371-0385

**Location** Central  
**Phone** 214-823-8710 x20  
**Fax** 214-824-5355  
**Email** [Info@CentralDallasMinistries.org](mailto:Info@CentralDallasMinistries.org)  
**Website** [www.CentralDallasMinistries.org](http://www.CentralDallasMinistries.org)  
**Hours** Varies  
**Ages Served** All ages  
**Languages** English and Spanish  
**Area Served** Varies

**Services:**

Emergency food assistance. Medical/dental and legal assistance. Workforce development. Technology training. Summer day camps. Thrift store. Affordable housing. Credit union.

**Programs:****Food Pantry**, 409 N. Haskell, 214-823-8710 x11**Youth Ministry**, 409 N. Haskell, 214-289-9941**Summer Kids Camp/University of Values**, 214-426-3404**Story Line**, 214-426-3404**Thrift Store**, 409 N. Haskell, 214-823-8710 x11**Micro Credit**, 409 N. Haskell, 214-823-8710 x12**Community Health Services**, 801 N. Peak St., 214-823-8766 x 112**The Urban Experience**, 214-823-8710 x15**CENTRO DE MI SALUD**

628 Centre St., Dallas, TX 75208

**Location** Southwest**Phone** 214-941-0798**Fax** 214-941-0408**Email** [Info@CentroMiSalud.com](mailto:Info@CentroMiSalud.com)**Website** [www.centromisalud.com](http://www.centromisalud.com)**Hours** 9:00 am - 8:00 pm, M-Sat**Ages Served** 4-17**Languages** English, Spanish, Portuguese**Area Served** Dallas County**Services:**

Psychotherapy, case management, Psychotherapy for sexually or physically abused children. Individual, family and group counseling. ADHD, truancy, parenting classes, anger management, psychiatric and psychological evaluation. ESL classes.

**CHALLENGES OF TOMORROW**

14120 Noel Rd., Dallas, TX 75254

**Phone** 972-668-6032**Fax** 972-668-6032**Email** [kdciii@juno.com](mailto:kdciii@juno.com)**Hours** 9:00 am – 6:00 pm, M-S**Ages Served** 9-Adult**Languages** English**Area Served** Greater Dallas, Richardson, Farmers Branch**Services:**

Group individual and family counseling services, anger management and truancy issues.

**CHILD ABUSE PREVENTION CENTER  
(Formerly EXCAP)**

2902 Swiss Ave., Dallas, TX 75204

**Phone** 214-370-9810**Fax** 214-824-6901**Email** [excap@excap.org](mailto:excap@excap.org)**Website** [www.excap.org](http://www.excap.org)**Hours** 8:30 am - 4:30 pm, M-F**Ages Served** All ages**Area Served** Dallas County**Services:**

Parent Aide Mentor program provides in-home mentoring services to families referred by Child Protective Service Dallas Children's Advocacy Center. Shaken Baby Syndrome Education: provides community education to high school students, child care providers, and other groups. Families First provides a four hour educational course for divorcing parents with minor children and a concurrent children's program. Healthy Families provides in-home services to pregnant and parenting teens in targeted zip codes. Referrals from WIC, DISD, and Parkland Hospital.

**CHILDCAREGROUP**

8585 N. Stemmons Freeway #500 South, Dallas, TX 75247

**Phone** 214-630-7911**Fax** 214-631-7715**Email** [info@ccgroup.org](mailto:info@ccgroup.org)**Website** [www.childcaregroup.org](http://www.childcaregroup.org)**Services:**

Every day, ChildCareGroup is responsible for providing or managing the care of more than 14,000 children from low-income families.

Key programs: Provide family-focused quality child care to nearly 600 infants, toddlers, and preschoolers daily in ChildCareGroup Development Centers.

Manage the Texas Workforce Commission's subsidized child care program for Dallas County. Serves approximately 26,000 children annually and work with close to 700 providers throughout Dallas County. Offer Resource and Referral services to assist families in finding quality child care from a database of over 5,000 providers throughout 42 counties in North Texas. Administer a Food and Nutrition Program for nearly 3,000 children, providing over 500,000 meals annually.

**CHILD AND FAMILY GUIDANCE CENTERS**

8915 Harry Hines Blvd., Dallas, TX 75235

**Location** Northwest (*main office*)**Phone** 214-351-3490**Fax** 214-352-0871**Website** [www.childrenandfamilies.org](http://www.childrenandfamilies.org)**Hours** 9:00 am – 5:00 pm; Monday – Friday  
(*After hours and Saturdays by appointment only*)**Ages Served** Adolescents, Teen and Adult**Languages** English and Spanish**Area Served** Clinics in Dallas, Mesquite, and Plano**Services:**

Outpatient Mental Health – individual, family, marital, and children's play therapy. Psychiatric

rehabilitation for emotionally disturbed children (3-17), skills training, behavior management, case management, medication management and therapy services. Individual and family clinical assessment. Individual substance abuse assessment, psychiatric evaluation and medication assessment. Divorce education classes for adults and children skills and strategies for coping with separation, loss and family restructuring related to divorce. (*One 4-hour class: \$55 per adult, \$25.00 per child*). Parent training classes (*please call for details*.)

**Payment Options:** Self-pay, private insurance, NorthSTAR, Medicaid/Medicare, and governmental contracts: Department of Family and Protective Services and Texas Commission on Alcohol and Drug Abuse. Sliding scale available based on financial assessment.

**Clinical Locations:**  
Main Office – 8915 Harry Hines Blvd., Dallas  
Plano Office – 4031 W. Plano Pkwy, Ste: 211  
Mesquite Office: - 1035 A Military Pkwy

**Child Protective Services**  
- see Dept. of Family and Protective Services

**CHILD SUPPORT ENFORCEMENT DIVISION**  
Dallas County Domestic Relations Office (DRO)  
600 Commerce St, Suite 128, Dallas, TX 75202

**Phone** 214-653-7584  
**Fax** 214-653-7574  
**Website** [www.dallascounty.org/department/childsupport/childsupport\\_intro.html](http://www.dallascounty.org/department/childsupport/childsupport_intro.html)  
**Email** [childsup@dallascounty.org](mailto:childsup@dallascounty.org)  
**Hours** 8:00 am – 4:30 pm

**Services:**  
The Dallas County Domestic Relations Office (DRO) can help you enforce child support orders that are in the CARE Program, ordered by Dallas County Family District Courts after October 2005. If this office is unable to assist you, we are happy to provide you with information to other resources, such as the Texas Attorney General's Office location that may be able to assist you.

**CHILDREN FIRST COUNSELING CENTER**  
509 NE 4<sup>th</sup> Street, #200, Grand Prairie, TX 75050

**Phone** 972-264-0604  
**Fax** 972-264-9998  
**Email** [office@childrenfirstinc.org](mailto:office@childrenfirstinc.org)  
**Website** [www.childrenfirstinc.org](http://www.childrenfirstinc.org)  
**Hours** 9:00 am - 8:00 pm, M-F; 9:00am – 5pm, Sat. Counseling by appt.  
**Ages Served** 3 - Elderly

**Languages** English and Spanish  
**Area Served** Grand Prairie, Eastern Dallas Co.  
**Services:**  
Child abuse and neglect prevention. Individual, couple, and family counseling. Support groups. Batterers and survival skills groups. Domestic violence counseling. Mentoring, anti-gang, and Shaken Baby programs. Parenting classes. Juvenile Offender program. Speakers.

**CHILDREN'S HEALTH INSURANCE PROGRAM (CHIP, Children's Medicaid & CHIP Perinatal)**

**Phone** 1-877-KIDS-NOW (1-877-543-7669)  
**Website** [www.chipmedicaid.org](http://www.chipmedicaid.org)  
**Hours** 8:00AM - 8:00PM  
**Services:**

Children's Health Insurance for qualified families. "Children's Health Insurance Program" offers affordable health insurance coverage for children from birth through age 18 through the Children's Health Insurance Program and Children's Medicaid. Children must be a US citizen or Legal Permanent Resident to apply. Families may also call 211 for information on getting health care services for their children.  
Texas residents who are pregnant, uninsured and not eligible for Medicaid may qualify for CHIP Perinatal benefits. Coverage starts before the child is born and continues after the child's birth. Total Perinatal coverage is 12 continuous months from the date the unborn child is enrolled. Benefits include up to 20 prenatal visits and coverage for the child after birth.

**CHILDREN'S MEDICAL CENTER OF DALLAS – REACH Clinic**  
1935 Medical District Dr., Dallas, TX 75235

**Location** Northwest  
**Phone** 214-456-6134  
**Fax** 214-456-5702  
**Website** [www.childrens.com](http://www.childrens.com)  
**Ages Served** 0-18  
**Languages** English and Spanish  
**Area Served** Dallas County  
**Services:**  
Medical screenings for suspected child abuse and/or neglect. Referrals must come from Dallas CPS, police divisions in Dallas County or other physicians.

**CHRISTIAN CARE CENTERS, INC. (CCC)**  
1000 Wiggins Parkway, Mesquite, TX 75150

**Phone** 972-613-7945  
**Email** [jjordan@cccinc.net](mailto:jjordan@cccinc.net)  
**Website** [www.cccinc.net](http://www.cccinc.net)

**Services:**

Provides a full spectrum of services for individuals in residential program. Currently operates two community homes for adults with mental retardation, ICF-MR Levels 1 and V. Residents attend workshops during the day and work on skills allowing them to move into supported, then competitive employment if possible. Admissions are directed through the Information, Assessment and Referral Unit (at *DCMHMR*), 214-948-9950.

**CHRISTIAN HEIGHTS ADULT CARE CNT.**

4708 Wadsworth Drive, Dallas, TX 75216

**Phone** (214) 371-4285

**Fax** (972) 492-5402

**Email** [lovinadcare@yahoo.com](mailto:lovinadcare@yahoo.com)

**Services:**

Provides day care services for adults with physical and cognitive disabilities (*ages 18 and up*).

**CHRISTIAN WORKS FOR CHILDREN**

(FORMERLY CHRISTIAN SERVICES)

6320 LBJ Frwy, Ste 122, Dallas, TX 75240

**Phone** 972-960-9981

**Fax** 972-960-0062

**Website** [www.christian-works.org](http://www.christian-works.org)

**Ages Served** 5-18 (*Grief Works*); All ages -  
CounselingWorks, AdoptionWorks

**Area Served** Dallas and surrounding counties

**Services:**

Individual, family, and marital counseling. Grief support groups for children and adolescents. Adoption and maternity services.

**CITY OF DALLAS SERVICES****Air Pollution**, 214-948-4435

Enforces government regulations for air pollution. Monitors air quality throughout Dallas.

**Adult Health Services**, 214-670-0522

Nurse-managed health screening clinics provide health assessments, screening for various health problems, socio-economic needs assessments, crisis intervention, home visits and referrals for Dallas residents age 18 and over with special emphasis on senior citizens.

**Child Care Services**, 214-670-8258

Seeks to remove financial and geographic barriers to quality child care.

**Child Health Services**,

Provides physical exams; screening for anemia, lead and TB; developmental and nutritional assessments; anticipatory guidance, and

immunizations to children from birth to 10 years. Sliding fee scale. Medicaid accepted.

**Clinic Locations:****John West Health Center**

3312 N. Buckner, suite 205, 214-243-1530

**Oak Cliff Health Center**

300 N. Ewing, 214-670-7482

**North Dallas Health Center**

8001 LBJ Freeway, suite 200, 214-670-6555

**West Dallas Health Center**

2828 Fishtrap, 214-670-7152

**Child Lead Poisoning Prevention**, 214-670-7663

Provides blood lead testing for children, birth to 14 years of age; community outreach and education, environmental investigation and case management.

**Elder Intervention**, 214-670-8270

Addresses the problems of elderly abuse, psychiatric services and volunteer advocacy. The program provides in home psycho-social assessment, case management, community based counseling services and volunteer peer advocacy.

**Food Protection and Education**, 214-670-8083

Inspects and monitors retail food.

**Homeless Services**, 214-670-3043

Provides crisis intervention health care, job readiness, placement, substance abuse counseling, casework services, day shelter, other social work response to special program area throughout the city.

**Martin Luther King, Jr. Family Clinic**,

214-426-3645

Provides a variety of health, education and human services through the City of Dallas EHS and other community agencies.

**Senior Affairs**, 214-670-5227

Advocacy office for older adult concerns of Dallas Citizens.

**Vector Control**, 214-948-4429

Monitors for mosquito borne diseases and conducts mosquito control activities.

**Vital Statistics**, 214-670-3248

Records all births and deaths in Dallas. Certified copies of birth and death certificates can be obtained by qualified individuals for a nominal fee.

**West Dallas Multipurpose Center**, 214-670-6353

Provides a variety of health, education and human services through the City of Dallas EHS and other community agencies.

**Youth Services**, 214-243-1586

Developes, implements and advocated programs and services which promote youth development.

**Woman, Infant & Children (WIC) Program**

214-670-7200

Provides supplemental food and nutrition education for pregnant, breastfeeding and

postpartum women and infants and children up to the age of five. Provides nutrition counseling, and classes, breastfeeding instructions and support and breast pumps. There are many WIC clinics throughout Dallas County.

**COMMUNITIES IN SCHOOLS  
DALLAS REGION, INC. (CISDR)**

8700 N. Stemmons Frwy, Suite 125,  
Dallas, TX 75247

**Location** Central (*main office*)  
**Phone** 214-827-0955  
**Fax** 214-827-2198  
**Website** [www.cisdallas.org](http://www.cisdallas.org)  
**Hours** 8:00 am - 4:30 pm, M-F  
**Ages Served** PreK-12<sup>th</sup> grade  
**Languages** Spanish and English  
**Area Served** Dallas, Collin and Ellis Counties

**Services:**

On-campus, stay-in school program for at-risk students in grades pre K-12. Provides crisis prevention and intervention, early gang intervention and prevention, personal and family support counseling, academic enhancement, pre-employment skills training, job placements, agency referrals and follow-up assistance. CISDR currently serves 50 schools in the Dallas, Carrollton, Farmers Branch, Irving, McKinney, Midlothian, Richardson, and Plano ISDs, with mobile services specialists providing additional support to these districts.

**COMMUNITY COUNCIL OF  
GREATER DALLAS**

1349 Empire Central #400, Dallas, TX 75247

**Location** Central  
**Phone** 214-871-5065  
**Fax** 214-871-7442  
**Email** [admin@ccgd.org](mailto:admin@ccgd.org)  
**Website** [www.ccgd.org](http://www.ccgd.org)  
**Hours** 8:30 am - 5:00 pm, M-F  
**Ages Served** All ages  
**Languages** Spanish  
**Area Served** Dallas County

**Services:**

211 Texas InfoLine (2-1-1) provides free information and referral to human service providers in Dallas and seven other counties, 24 hours a day, 7 days a week.

Conducts education and outreach on the Children's Health Insurance Program (CHIP) and immunizations. Publishes the Nonprofit Salary and Benefits Survey, Sourcebook and other resource

publications. Operates the Dallas Community Youth Development (CYD) Program in zip codes 75216 and 75217 designed to alleviate family and community conditions that lead to juvenile crime. Home of the Dallas Area Agency on Aging. The Aging Information Office (*Dial 214-279-INFO or 2-1-1*) provides information and referral; benefits counseling and resources for seniors. Access and assistance for grandparents raising grandchildren.

**COMMUNITY DENTAL CARE**

1420 W. Mockingbird, Ste. 500, Dallas, TX 75247

**Phone** 214-630-7080  
**Fax** 214-630-7085  
**Website** [www.communitydentalcare.org](http://www.communitydentalcare.org)  
**Hours** 8:00 am – 4:30 pm M-F  
**Languages** English and Spanish  
**Area Served** Clinic sites in Dallas, Garland and Collin County who met low-income eligibility guidelines.

**Services:**

Dental care for children under 19.

**COMMUNITY OPTIONS**

4004 Beltline Road, Suite 120, Addison, TX 75001

**Phone** 972-503-3901  
**Fax** 972-503-3898  
**Website** [www.comop.org](http://www.comop.org)

**Services:**

Offers Home and Community Based Services (HCS) in Texas. This includes foster care & companion services, supported home living, and 24-hour residential services to individuals diagnosed with developmental disabilities. Primary contracted services include occupational therapy, physical therapy, supported employment, day habilitation and nursing.

**CONTACT CRISIS LINE**

P.O. Box 800742, Dallas, TX 75380

**Phone** 972-233-0866 (*Admin*);  
24 HR Crisis Line 972-233-2233,  
972-233-TEEN and  
1-800-273-TALK  
**Fax** 972-233-2427  
**Website** [www.contactcrisisline.org](http://www.contactcrisisline.org)  
**Email** [thutter@contactcrisisline.org](mailto:thutter@contactcrisisline.org)  
**Hours** 24-hour (*crisis line*);  
9:00AM-5:30PM, M-F (*Admin*)  
**Ages Served** Adolescents and adults  
**Area Served** Dallas County

**Services:**

- Confidential telephone crisis prevention and intervention, information and referral, emergency aid and community education.
- Emergency aid includes emergency transportation and prescription assistance.
- Community education, speakers on suicide and crisis prevention and intervention.
- Teen outreach and education programs available.

**COUNSELING INSTITUTE OF TEXAS**

705 W. Avenue B, Ste 200, Garland, TX 75040

**Phone** 972-494-0160  
**Fax** 972-494-0431  
**Email** [citexas@aol.com](mailto:citexas@aol.com)  
**Hours** M-Th; 9:00 am-9:00 pm  
 F; 9:00 am-4:00 pm,  
 Sat, 9:00 am-4:00 pm

**Ages Served** Children, adolescents, and adults  
**Languages** English and Spanish  
**Area Served** Garland and surrounding areas;  
 Dallas metroplex

**Services:**

Individual, marital, family and group therapy.  
 School truancy/drop-out prevention. Sexual abuse  
 and sex offender treatment. Diagnostic evaluation,  
 speakers bureau, and referrals.

**DALLAS ASSOCIATION FOR  
PARENT EDUCATION**

777 S. Central Expy, Ste 1-T, Richardson, TX 75080

**Phone** 972-699-0420;  
 WARMLINE 972-699-7742  
**Fax** 972-699-0438  
**Email** [dallasparents@hotmail.com](mailto:dallasparents@hotmail.com)  
**Website** [www.dallasparents.org](http://www.dallasparents.org)  
**Hours** 9:00 am - 3:00 pm, M-F (*office*),  
 class times vary

**Ages Served** Parents and caregivers of children 0-  
 12

**Area Served** Metroplex

**Services:**

Parenting and childbirth classes. Parent education  
 workshops. Support group for postpartum  
 depression. Pa-rent group speakers. WARMLINE  
 for nonmedical, non-crisis concerns. CPR and first  
 aid classes, newborn baby care and breastfeeding  
 classes.

**DALLAS BAR ASSOCIATION**

2101 Ross Ave., Dallas, TX 75201

**Phone** 214-220-7400  
**Fax** 214-220-7465  
**Website** [www.dallasbar.org](http://www.dallasbar.org)

**Services:****Lawyer Referral Service**

214-220-7444

Monday – Friday, 8:30 am to 4:30 pm

Provides referrals to lawyers for a \$20 fee.

**LegalLine**

214-220-7476.

2<sup>nd</sup> and 3<sup>rd</sup> Wednesdays of each month from 5:15  
 p.m. – 8:00 p.m.Answers simple legal questions by phone and  
 provides referrals to other legal resources.**Dallas Volunteer Attorney Program**

214-748-1234, ext. 3600 for clinic schedule

[www.dallasbar.org/dvap](http://www.dallasbar.org/dvap)A joint program of the Dallas Bar Association and  
 Legal Aid of NorthWest Texas. Provides free legal  
 services to low-income Dallas County residents.**DALLAS BETHLEHEM CENTER, INC.**

4410 Leland Ave., Dallas, TX 75215

**Location** Southeast  
**Phone** 214-428-5171  
**Fax** 214-428-5180  
**Email** [dbc2005@sbcglobal.net](mailto:dbc2005@sbcglobal.net)  
**Website** [www.dallasbethlehemcenter.org](http://www.dallasbethlehemcenter.org)  
**Hours** 7:00 am - 6:00 pm, M-F  
**Ages Served** 12 mon. - 12 yrs in early child  
 development programs  
**Area Served** 75210, 75215 South Dallas

**Services:**

Day care for children ages 12 mon - 5 yrs. After  
 school for children 6-12.

Emergency food voucher program for women with  
 children and elderly. Computer lab.

Full day summer program for children 6-12,  
 children's choir, PreK program.

Annual health fair, community Thanksgiving Dinner,  
 Christmas Outreach program.

**DALLAS CASA**

2815 Gaston Ave., Dallas, TX 75226

**Location** Central  
**Phone** 214-827-8961  
**Fax** 214-827-8973  
**Email** [info@dallasCasa.org](mailto:info@dallasCasa.org)  
**Website** [www.dallascasa.org](http://www.dallascasa.org)  
**Hours** 9:00 am - 5:00 pm, M-F  
**Ages Served** 0-18  
**Languages** English and Spanish  
**Area Served** Dallas County

**Services:**

CASA recruits, trains and supervises volunteers to serve as court appointed advocates for the best interests of abused, abandoned and neglected children in protective care.

**DALLAS CENTER FOR DEVELOPMENTALLY DISABLED**

8550 Cadenza Lane, Dallas, TX 75228

**Phone** 214-328-4309  
**Fax** 214-328-7486  
**Email** [dallascenter@dallascenterfordd.org](mailto:dallascenter@dallascenterfordd.org)  
**Website** [www.dallascenterfordd.org](http://www.dallascenterfordd.org)

**Services:**

Babies, toddlers and adults with developmental disabilities are served through comprehensive early childhood intervention, adult day activity, and prevocational programs; before and after program care and hot lunch program.

**DALLAS CHALLENGE, INC.***(formerly Phoenix Project)*

201 S. Tyler, Dallas, TX 75208

**Location** Southwest  
**Phone** 214-942-5166  
**Fax** 214-942-6006  
**Email** [ipena@dallaschallenge.org](mailto:ipena@dallaschallenge.org)  
**Website** [www.dallaschallenge.org](http://www.dallaschallenge.org)  
**Ages Served** 8 - 22  
**Languages** English and Spanish  
**Area Served** Dallas County

**Services:**

Chemical assessment, referrals, anger management, and truancy prevention.

**Gang Prevention Program** - provides youth with alcohol/drug education, tutoring, and various services to reduce the risk of gang involvement and other high risk behaviors.

**Truancy Intervention Program** - provides case management, educational support, skill development to help students at risk of dropping out of school return to the classroom successfully.

**Phoenix Challenge Program** – provides youth with programs and support that help them develop the attitudes, social and intellectual competencies, and values needed to carry them forward into successful adulthood.

**DALLAS CHILDREN'S ADVOCACY CENTER**

3611 Swiss Ave, Dallas, TX 75204

**Location** Central  
**Phone** 214-818-2600  
**Fax** 214-823-4819  
**Email** [DCAC@dcac.org](mailto:DCAC@dcac.org)  
**Website** [www.dcac.org](http://www.dcac.org)  
**Hours** 8:30 am - 5:30 pm, M-F  
 9:00 am - 3:00 pm, Sat.

**Languages** English and Spanish

**Area Served** Dallas County

**Services:**

Serves child victims of sexual and physical abuse through coordinated, multi-disciplinary team of police, prosecutors, CPS, therapists and medical personnel. Education and training. Clients must be referred by Child Protective Services, Police Department, District Attorney, or Children's Medical Center.

**DALLAS COMMUNITY YOUTH DEVELOPMENT (DCYD)**

**Location** South Oak Cliff – 75216 and Southeast Dallas – 75217.

**Phone** 214-871-5065  
**Fax** 214-871-7442  
**Email** [libbielee@ccgd.org](mailto:libbielee@ccgd.org)  
**Ages Served** 10 - 17 years

**Services:**

Designed to alleviate family and community conditions that lead to juvenile crime through prevention programming. Program services for youth include: after-school/non-school hour programs, truancy reduction, leadership development, mentoring, cross-cultural experience, and recreational sports activities.

**DALLAS CONCILIO OF HISPANIC SERVICE ORGANIZATIONS**

4800 Harry Hines Blvd., Dallas, Texas 75235

**Phone** 214-818-0481  
**Fax** 214-818-0485  
**Email** [concilio@dallasconcilio.org](mailto:concilio@dallasconcilio.org)  
**Website** [www.dallasconcilio.org](http://www.dallasconcilio.org)  
**Hours** 8:30 am – 5:00 pm  
**Ages Served** 0 – 70+

**Languages** Spanish  
**Area Served** Dallas and surrounding Counties  
**Services:**  
 Diabetes education, prescription drug card enrollment, parent involvement

**DALLAS HEALTHY START**  
 4917 Harry Hines, Dallas, TX 75235

**Location** Northwest  
**Phone** 214-590-1670  
**Fax** 214-590-1672  
**Hours** 8:00 am – 5:00 pm  
**Ages Served** Women of child bearing ages, specifically target pregnant women.  
**Website** [http://parklandhospital.com/medical\\_services/women\\_infants/healthy\\_start.html](http://parklandhospital.com/medical_services/women_infants/healthy_start.html)  
**Languages** English and Spanish  
**Area Served** 75210, 75215, 75224, 75227 75228 and 75237

**Services:**  
 Dallas Healthy Start is a community based program that provides health education, outreach and case management services and coordinates a continuum of care for maternal and child health providers/agencies. The program is designed specifically to reduce the racial disparities in birth outcomes that exist in targeted areas of Dallas. Case management services are provided to high risk women and infants through 2 years of age. Dallas Healthy Start's mission is to prevent infant mortality, low birth weight births and premature births

**DALLAS INDEPENDENT SCHOOL DISTRICT**  
 3700 Ross Ave., Dallas, TX 75204

**Location** Central (*main office*)  
**Phone** 972-925-3700  
**Fax** 972-925-3701  
**Website** [www.dallasisd.org](http://www.dallasisd.org)  
**Hours** 7:30 am-4:30 pm, M-F  
**Area Served** Dallas ISD  
**Programs:**  
**Abstinence/Sexuality Education**, 214-932-5132  
**Before & After School Programs**, 972-794-3650  
**Boys Town Classroom Management and SocialSkills**, 214-932-5322  
**Child Abuse Reporting**, 888-572-2873  
**Child Find** - Identifies, locates and evaluates children ages 0-21 with special needs 972-502-6031 (English); 972-502-6149 (Spanish)  
**Common Sense Parenting** - six session behavior management class for parents, 214-932-5312  
**Counseling Services**, 972-925-3505  
**Dallas Council of PTAs**, 972-925-3169  
**Drug Intervention Services** - information, education

and referrals for students and families, 972-749-2219

**Even Start** - Educational program for families with children ages 0-7; adult education, early childhood enrichment and parent education, 972-749-2452

**Family Youth Interaction** - Seven week family management course for parents and their children, 214-932-5932

**HIPPY** (Home Instruction Program for Preschool Youngsters), 214-932-5138

**Homeless Children and Youth Services** – Information and referral and after-school programming, 972-794-3650

**Law Enforcement Teaching Students (LETS)** Life skills instruction by Dallas Police Officers for 4th & 6th grade, 214-671-4239

**Pregnancy, Education and Parenting** - Child care and transportation referral and assistance to pregnant and parenting teen students, 972-925-3386

**Psychological and Social Services**, 214-932-5212  
**Special Education Parent Hotline**, 972-502-8097

**Student Support and Special Services** - Health, mental health, social services and diagnostic and assessment services, 972-925-5500

**Safe & Drug Free Schools/Health Education** - Social and life skills and character education, 214-932-5132

**Youth and Family Centers**, 972-581-4770

**DALLAS LEGAL HOSPICE**  
 3626 N. Hall, Ste. 820, Dallas, TX 75219

**Phone** 214-521-6622  
**Fax** 214-521-3310  
**Email** [info@dlh.org](mailto:info@dlh.org)  
**Website** [www.dlh.org](http://www.dlh.org)

**Services:**  
 The Dallas Legal Hospice provides free legal assistance to residents of Collin, Cooke, Dallas, Denton, Ellis, Fannin, Grayson, Henderson, Hood, Hunt, Johnson, Kaufman, Navarro, Parker, Rockwall and Tarrant counties who: 1) cannot afford an attorney; 2) are either HIV positive or have AIDS or a terminal illness; and 3) have legal problems relating to or impacted by their health. Every client must meet all three criteria to qualify for legal services.

**DALLAS LIFE FOUNDATION**  
 1100 Cadiz, Dallas, TX 75215

**Location** Southeast  
**Phone** 214-421-1380  
**Fax** 214-426-5114  
**Website** [www.dallaslife.org](http://www.dallaslife.org)  
**Hours** 8:00 am - 4:00 pm, M-F  
 Check In Time: 3 pm – 6 pm

**Ages Served** All ages

**Services:**

Emergency shelter for homeless men, women and children. Meals, counseling, vocational classes, Senior educational programs, arts and crafts and recreational opportunities.

**DALLAS METROCARE  
– Child and Adolescent Mental Health**

**Phone** 1-877-283-2121  
(Call Center to access all services)

**Website** [www.dallasmetrocare.com](http://www.dallasmetrocare.com)

**Ages Served** 0-18

**Services:**

Dallas Metrocare offers a full array of outpatient services and intensive outpatient services. Intensive outpatient services include home-based family preservation, home-based birth to six programming and a therapeutic preschool partial day nursery for children 3-6. Also offers Therapeutic Foster Homes for children and adolescents.

**Program Locations:**

**Eastside Family Center**

4701 Samuel Blvd, Dallas, TX 75228

Location: Northeast

Phone: 214-381-7070

Hours: Day and evening appointments

Ages Served: 0-18

**Grand Prairie Family Clinic**

405 Stadium, Grand Prairie, TX 75052

Phone: 972-264-8431

Fax: 972-264-8450

**Dallas Metrocare – Garland Hub**

221 S. 9<sup>th</sup> Street, Garland, TX 75040

Phone: 972-494-8894

Fax: 972-485-9334

**Westside Family Clinic**

1353 N. Westmoreland, Bldg. B, Dallas, TX 75211

Phone: 214-331-0107

Services: Outpatient services include: Evaluation, diagnosis and assessment. Clinical psychiatric services, individual, family and group therapy. Rehabilitation and parent training.

**Family Preservation**

1353 N. Westmoreland, Bldg A

Dallas, TX 75211

Location: Southwest

Phone: 214-333-7015

Contact: Brent Glass

Services: Serves children and adolescents who are at imminent risk for out-of-home treatment due to symptomology. Serves as a step down from hospital care. Provides in-home complete wrap services.

**Treatment Foster Care Program**

1353 N. Westmoreland, Bldg A

Dallas, TX 75211

Phone: 214-333-7015

Contact: Marvin Williams

Ages Served: 0-17

Services: Serves as an alternative to hospitalization, or a step down from hospitalization, back to the community.

**Therapeutic Preschool Day Program**

1353 N. Westmoreland, Bldg A

Dallas, TX 75211

Location: Southwest

Phone: 214-333-7015

Contact: Helen Boyd

Ages Served: 3-5

Services: Serves children experiencing significant behavioral problems at home, in day care or kindergarten.

**DALLAS PARK & RECREATION DEPT.  
YOUTH SERVICES**

5620 Parkdale, Dallas, TX 75227

**Location** Various across the City

**Phone** Youth Services: 214-243-1555

**Fax** 214-670-0388

**Email** [donald.drewry@dallascityhall.com](mailto:donald.drewry@dallascityhall.com)

**Website** [www.dallasparcs.org](http://www.dallasparcs.org)

**Hours** 3-6 pm

**Ages Served** 6 to 12

**Languages** Some Spanish

**Area Served** City of Dallas

**Services:**

All programs offered by Dallas Park and Recreation Department are enrichment programs and are not licensed child care.

After-school enrichment programs for ages 6-12. Youth Services/Dallas Park and Recreation partners with DISD to provide programs in selected schools free of charge. Check with your school to see if the Park Department has a program at your elementary school. If you need further information about the in-school programs, call (214) 670-8039.

All 45 recreation centers operated by the City will have an after-school program. Go to [www.dallasparcs.org](http://www.dallasparcs.org) to locate the recreation center and contact number nearest you. Prices and program offerings vary from center to center.

**DALLAS POLICE DEPARTMENT  
- Youth and Family Crimes Division**

1400 S. Lamar St., Dallas, TX 75215

**Location** Central  
**Phone** 214-671-4268  
**Area Served** City of Dallas

**Services:**  
Serves youth and victims of family violence. Child abuse squad. Youth Services Program (*diversion program for youth 10-16*). Missing persons / runaway information.

**DALLAS PREGNANCY RESOURCE CENTER**

12959 Jupiter Rd, Ste 140, Dallas, TX 75238

**Location** Northeast  
**Phone** 214-343-7283  
**Fax** 214-343-1119  
**Email** [mbellamy@dallasprc.com](mailto:mbellamy@dallasprc.com)  
**Website** [www.dallasprc.com](http://www.dallasprc.com)  
**Hours** 9:30 am - 8:00 pm, M,Th  
9:30 am - 5:30 pm, T,W

**Ages Served** 12-55  
**Area Served** Northeast Dallas, Garland, Mesquite  
**Services:**

Pregnancy testing, medical consultation, maternity and baby clothes, diapers and formula. Prenatal, parenting, budgeting and nutrition classes. Referrals

**Second Location:**

7015 Greenville Ave, Ste 100, Dallas 75231  
**Phone:** 214-369-6281  
**Fax:** 214-369-6233  
**Hours:** 9:30AM-5:30PM, M-Th; 9:30AM-2:00PM, F

**DALLAS SERVICES**

4106 Office Parkway, Dallas, TX 75204

**Location** Central  
**Phone** 214-828-9900  
**Fax** 214-828-9906  
**Email** [DallasServices@earthlink.net](mailto:DallasServices@earthlink.net)  
**Website** [www.DallasServices.org](http://www.DallasServices.org)  
**Hours** 7:00 am -6:00 pm, M-F (*Day School*), other programs vary.  
8:30 am – 4:30 pm Low Vision Clinic and Therapies Clinic.

**Ages Served** 0-16 (*Therapies Clinic*)  
6 wks-6 yrs (*Dallas Day School*)  
PreK-18 yrs (*Eyeglasses for School Kids Program*)  
All Ages (*Low Vision Clinic*)

**Languages** Spanish, Serbo-Croatian

**Services:**

Dallas Day School prepares children for success in school and provides inclusive environment for children with special needs. Therapies Clinic offers occupational, physical and speech therapy for children 0-16 with development delays or disabilities. Low Vision Clinic for adults and children. Saturday Eyeglass Clinic for low income school children.

**DALLAS VOLUNTEER ATTORNEY PROGRAM**

1515 Main Street, Dallas, TX 75201

**Phone** 214-742-5768  
**Fax** 214-698-1106  
**Website** [www.lanwt.org](http://www.lanwt.org)  
**Area Served** Dallas County

**Services:**  
Pairs low income individuals with volunteer attorneys who provide free legal services. Conducts evening clinics for assistance with Family Law, Probate, Wills, Bankruptcy, Custody, Dissolution of Marriage, Domestic Violence, Housing, Individual Rights, Public Benefits, and Termination of Parental Rights. Clinics held at various locations.

**DENTON STATE SCHOOL – RESPITE**

P.O. Box 368, Denton, TX 76202

**Phone** 940-591-3630

**Services:**  
Specialized respite services for children, teens, adults who are mentally retarded and medically fragile or have behavioral problems. Respite to be coordinated through Dallas MetroCare Services.

**DESOTO COMMUNITY OUTREACH CENTER**

230 E. Belt Line, DeSoto, TX 75115

**Phone** 972-223-2066  
**Fax** 972-274-2761  
**Hours** 9:00 am – 5:00 pm, Tues. – Sat.  
**Ages Served** All ages  
**Area Served** DeSoto and Glenn Heights  
**Services:**  
TXU Electric & Gas, food and clothing.

**DEPARTMENT OF FAMILY & PROTECTIVE SERVICES**

**Child Protective Services**

8700 N. Stemmons, Dallas, TX 75247  
1050 N. Westmoreland, Dallas, TX 75211

**Location** Central  
**Phone** 214-331-7700; 214-951-7902  
800-252-5400 (*24 hr hotline*)  
**Website** [www.dfps.state.tx.us](http://www.dfps.state.tx.us)

**Ages Served** 0-18  
**Area Served** Dallas County

**Services:**

Protective services to dependent, abused, neglected, abandoned and exploited children, including investigation, family counseling, case management, foster homes, adoption, disproportionality, kinship care, and family group conferencing.

**DISPUTE MEDIATION SERVICE, INC.**

3400 Carlisle, Ste. 240, LB9, Dallas, TX 75204

**Location** Central  
**Phone** 214-754-0022  
**Fax** 214-754-0378  
**Email** [lagilbert@dallascounty.org](mailto:lagilbert@dallascounty.org)  
**Website** [www.dms-adr.org](http://www.dms-adr.org)  
**Hours** 8:30 am - 5:30 pm, M-Th  
8:30 am-5:00 pm, F; other by appt

**Ages Served** Adults and Youth

**Services:**

Trained mediators assist in resolving disputes, including divorce, family, neighborhood, consumer, landlord/tenant, employee/employer, accident, insurance, business and probate. Training, consultation and information and referral.

**DOWNTOWN PREGNANCY CENTER**

525 N. Ervay St., Dallas, TX 75201

**Location** Central  
**Phone** 214-969-2433  
**Fax** 214-969-7869  
**Email** [jjeffers@firstdallas.org](mailto:jjeffers@firstdallas.org)  
**Hours** 10:00 am - 6:00 pm, M, T, Th;  
10:00 am - 8:00 pm, W;  
10:00 am - 2:00 pm, F

**Ages Served** All ages

**Languages** English, Spanish

**Area Served** East, South, West Dallas and Irving

**Services:**

Pregnancy testing, counseling, referrals, pre-natal and parenting courses and CPR classes. Assistance with maternity and baby items.

**EARLY CHILDHOOD INTERVENTION  
PROGRAMS OF DALLAS COUNTY (ECI)**

1425 W. Pioneer, Ste. 230, Irving, TX 75061

**Phone** 972-503-1709  
**Fax** 972-870-0523

**Services:**

Provides referrals for developmental screening & evaluations (*children 0-3*), early intervention, and family support services. An affiliate of the Texas Interagency Council on Early Childhood Intervention.

**EAST DALLAS COOPERATIVE PARISH**

5200 Bryan, Dallas, TX 75206

**Location** Northeast  
**Phone** 214-823-9149  
**Fax** 214-823-2015  
**Email** [edcp@swbell.net](mailto:edcp@swbell.net)  
**Hours** 9:00 am - 4:30 pm, M-F (*Admin*);  
**Ages Served** All ages  
**Area Served** East Dallas

**Services:**

Cooperative of thirteen churches providing emergency services, clothing rack, food pantry, senior center, latch key program, English language ministry, medical and legal clinics, preschool, youth activities, job bank and services to persons with HIV/AIDS.

**EXODUS MINISTRY**

4630 Munger Ave, #110, Dallas, TX 75204

**Location** Central  
**Phone** 214-827-3772  
**Fax** 214-821-8903  
**Email** [exodusministry@sbcglobal.net](mailto:exodusministry@sbcglobal.net)  
**Website** [www.exodusministry.org](http://www.exodusministry.org)  
**Hours** 9:00 am - 6:00 pm, M-F

**Services:**

Reunites female ex-offenders with their children. Food, clothing and shelter. Budgeting, parenting, counseling and job search classes. Transitional housing, 9 month program.

**FAMILY CARE CONNECTION**

– (*Parents As Teachers*)

8204 Elmbrook, Suite 361, Dallas, Texas 75247

**Phone** 214-920-8493  
**Fax** 214-920-8494  
**Email** [fcc\\_whitaker@sbcglobal.net](mailto:fcc_whitaker@sbcglobal.net)  
**Hours** 9:00 am – 5:00 pm,  
appt. hours are flexible.

**Ages Served** 0- Seniors with emphasis on teen/young adult parents and grandparents raising grandchildren

**Languages** English and Spanish

**Area Served** Dallas and Tarrant Counties

**Services:**

Parent education, case management, marriage and family enrichment and life skills

**FAMILY GATEWAY**

711 S. St. Paul St., Dallas, TX 75201

**Location** Central  
**Phone** 214-741-6515  
**Fax** 214-761-5658  
**Email** [info@familygateway.org](mailto:info@familygateway.org)  
**Hours** 8:00 am - 5:00 pm, M-F;  
 Housing 24 hrs  
**Ages Served** Families with children; adults 18 and older  
**Area Served** Dallas County

**Services:**

Short and long term transitional housing for homeless families with children. Case management, including counseling; referrals; parenting, budgeting and nutrition training. Children's programs. Pre-employment skills training. Follow-up.

**FAMILY OUTREACH CENTER - EAST DALLAS**

9100 Diceman, Dallas, TX 75218

**Location** Whiterock Lake area  
**Phone** 214-321-6292  
**Fax** 214-321-6426  
**Email** [foced@prodigy.net](mailto:foced@prodigy.net)  
**Website** [www.familyoutreacheastdallas.org](http://www.familyoutreacheastdallas.org)  
**Hours** 9:00 am - 4:00 pm, M-F; evening and weekend programs  
**Ages Served** Families with children 0-12  
**Languages** limited Spanish  
**Area Served** 75204, 75205, 75206, 75214, 75218, 75223, 75226, 75228, 75231, 75238, 75243, 75246, 75149, 75150

**Services:**

Outreach services to families in east Dallas including in home visits with case management. On-site parenting education and school-based empowerment program, as well as school based teen parent education. Phone coverage for information & referrals community education about prevention of child abuse. Closed CPS cases, community referrals and self-referrals accepted.

**GARLAND FAMILY OUTREACH**

3256 Southern Dr., Ste. 600, Garland, TX 75043

**Phone** 972-840-8555  
**Email** [garfoa@juno.com](mailto:garfoa@juno.com)  
**Website** [www.garlandfamilyoutreach.org](http://www.garlandfamilyoutreach.org)  
**Hours** 9:00 am - 4:00 pm, M-F  
**Ages Served** Families with children 0-12  
**Languages** limited Spanish  
**Area Served** City of Garland

**Services:**

In-home casework/parent mentoring, information and referral, parenting classes and community awareness with trained volunteers. Services provided at no charge to client.

**FAMILY OUTREACH CENTER - IRVING**

510 E. Irving Blvd., Suite B, Irving, TX 75060

**Phone** 972-438-5446  
**Fax** 972-438-5152  
**Hours** 9:00 am - 4:00 pm, M-F; evening and weekend programs  
**Ages Served** Families with children 0-12  
**Languages** English  
**Area Served** City of Irving and limited services in Grand Prairie

**Services:**

In-home casework/parent mentoring, information and referral, parenting classes and community awareness through partnership between CPS and community volunteers.

**FAMILY OUTREACH CENTER - RICHARDSON/PLANO**

2205 Los Rios, Plano, TX 75074

**Phone** 972-633-6713  
**Fax** 972-516-5767  
**Email** [debbiedecicco@hotmail.com](mailto:debbiedecicco@hotmail.com)  
**Hours** 9:00 am - 4:00 pm, M-F; evening and weekend programs  
**Ages Served** Families with children 0-18  
**Languages** English  
**Area Served** Richardson, Far North Dallas, Collin County

**Services:**

In-home casework/parent mentoring, information and referral, parenting classes and community awareness. Run by community volunteers.

**FAMILY PLACE, THE**

P.O. Box 7999, Dallas 75209

**Phone** 214-559-2170 (*Admin*);  
 214-941-1991 (*Hotline*);  
 214-443-7701 (*Outreach*)  
**Fax** 214-443-7797  
**Website** [www.familyplace.org](http://www.familyplace.org)  
**Hours** Shelter/Hotline (24 hr.);  
 Outreach 9:00 am - 5:00 pm,  
 evenings by appointment;  
 Admin 9 am - 5 pm  
**Ages Served** All ages  
**Languages** Spanish  
**Area Served** Dallas County (*not limited to Dallas County*)

**Services:**

Hotline, shelter, transitional housing; Outreach counseling for adults and children; batterer's counseling; incest recovery; Faith & Liberty Supervised Visitation & Exchanges (*court referrals only*); youth educational services. Fees: All services are free with the exception of supervised visitation (*sliding fee scale*), and batterer's counseling.

**FRIDAY NITE FRIENDS**

6601 Custer Road, Plano, TX 75023

**Phone** 972-618-3450 ext: 247  
**Fax** 972-618-3778  
**Email** [fridaynitefriends@crumc.org](mailto:fridaynitefriends@crumc.org)  
**Website** [www.fridaynitefriends.org](http://www.fridaynitefriends.org)

**Services:**

A center-based respite program for children who are medically fragile or chronically ill and their siblings. Open every Friday evening. The Medical component is staffed by licensed Home Health nurses and screened, trained volunteers. The sibling component meets concurrently (*in another room*) and is staffed by screened, trained volunteers.

**GALAXY COUNSELING CENTER**

1025 S. Jupiter Rd., Garland 75042

**Phone** 972-272-4429  
**Fax** 972-494-2812  
**Email** [info@galaxycounseling.org](mailto:info@galaxycounseling.org)  
**Website** [www.galaxycounseling.org](http://www.galaxycounseling.org)  
**Hours** 9:00 am - 9:00 pm, M-Th;  
 9:00 am - 5:00 pm, F;  
 9:00 am - 3:00 pm, Sat

**Ages Served** All ages  
**Languages** English and Spanish  
**Area Served** Greater Dallas, Garland, Mesquite, Richardson

**Services:**

Sliding scale services. Individual, group, family, marital and play therapy. Anger management groups. Truancy intervention and prevention groups. Sexual abuse groups. Depression, grief, and anxiety. Step-family issues. Parent/child conflicts. Psychological testing and assessments.

**GENESIS WOMEN'S SHELTER**

Drawer G, Dallas, TX 75208

**Phone** 214-942-2998 (*shelter, 24 hr*); 214-389-7700 (*outreach*)  
**Fax** 214-943-9269  
**Email** [shammond@genesishshelter.org](mailto:shammond@genesishshelter.org)  
**Website** [www.genesishshelter.org](http://www.genesishshelter.org)  
**Hours** Outreach 9:00 am - 9:00 pm, M-Th;  
 9:00 am - 5:00 pm, F; 24 hr hotline

**Ages Served** All ages  
**Languages** Spanish  
**Area Served** DFW, does accept out-of-town clients

**Services:**

Hotline, emergency shelter, transitional housing, counseling, and support and advocacy for battered women and their children. Information and referral, aftercare program, Hispanic education and outreach, speakers bureau, sexual assault program, parenting groups. Resale/thrift shop.

**GIRLS INC.**

2040 Empire Central Dr., Dallas, TX 75235

**Location** All areas  
**Phone** 214-654-4530  
**Fax** 214-350-8115  
**Hours** 3:00 pm - 7:00 pm, afterschool;  
 7:30 am - 6:00 pm, summer M-F  
**Ages Served** 6-18, girls  
**Area Served** 6 Centers in Oak Cliff, South Dallas, West Dallas, Love Field, Parkwoods and Pleasant Grove  
**Email** [GirlsIncDallas@girls-inc.org](mailto:GirlsIncDallas@girls-inc.org)  
**Website** [www.girlsincdallas.org](http://www.girlsincdallas.org)

**Services:**

Career and Life Planning, Health Sexuality, Leadership and Community Service, Self Reliance and Life Skills, Educational Enrichment, Sports and Adventure, and Culture and Heritage. Tutoring. Teen pregnancy prevention. Substance abuse prevention.

**Locations:**

Love Field, 2040 Empire Central, 214-654-4550  
 Oak Cliff, 350 N. Zang, 214-941-0787  
 South Dallas, 4411 Meadow, 214-426-2691  
 Parkwoods, 2607 Toronto, 214-630-0868  
 West Dallas, 2607 Toronto, 214-630-0868  
 Pleasant Grove, 7627 Hume Dr., 972-749-4142

**GRAND PRAIRIE HOUSING AND COMMUNITY DEVELOPMENT HOUSING ASSISTANCE**

205 West Church St., Grand Prairie, TX 75050

**Phone** 972-237-8176

**GRAND PRAIRIE FOOD & CLOTHING CO-OP**

118 NE 4<sup>th</sup> St., Grand Prairie, TX 75050

**Phone** 972-264-8540  
**Fax** 972-264-6920  
**Hours** 9:00 am - 11:30 am, M-F  
**Services:** Food and Clothing

**GREATER DALLAS COUNCIL ON  
ALCOHOL AND DRUG ABUSE**  
4525 Lemmon, Ste. 300, Dallas, TX 75219

**Location** Central  
**Phone** 214-522-8600  
**Fax** 214-521-7253  
**Website** [www.GDCADA.org](http://www.GDCADA.org)  
**Hours** 8:00 am - 5:00 pm, M-F  
**Ages Served** All ages  
**Languages** Spanish  
**Area Served** Dallas, Denton, Collin Counties and  
HHS Region 3 Counties

**Services:**  
Educational materials, videos, library, speakers  
bureau, helpline, screening, professional training,  
HIV and chemical dependency services.

**GREEN OAKS HOSPITAL**  
7808 Clodus Fields Dr., Dallas, TX 75251

**Phone** 972-991-9504  
**Fax** 972-789-1865  
**Email** [john.dornheim@hcahealthcare.com](mailto:john.dornheim@hcahealthcare.com)  
**Hours** 24 Hrs/day/7 days/week  
**Ages Served** Adult  
**Languages** English, some Spanish  
**Area Served** North Texas

**Services:**  
Geriatric, Adult. Chemical dependency services  
Inpatient and outpatient. Accepts most insurance and  
is a NorthSTAR provider.

**HANNAH'S HOUSE**  
Pioneer Park Medical Center  
1711 W. Irving Blvd., Ste 115, Irving, TX 75061

**Phone** 972-258-7844  
**Fax** 972-258-7866  
**Email** [info@hannahshouse.org](mailto:info@hannahshouse.org)  
**Website** [www.hannahshouse.org](http://www.hannahshouse.org)  
**Hours** 10:00 am – 5:00 pm, T-F

**Services:**  
Supervised visits and exchanges, filial and play  
therapy, divorce recovery programs for parents,  
seminars, professional training, and referrals.

**HEAD START OF GREATER DALLAS, INC.**  
3954 Gannon Lane, Dallas, TX 75237

**Location** Southwest (*Main Office*) Early Child  
Development Centers located  
throughout Dallas County  
**Phone** 972-283-6400  
**Fax** 972-296-6114  
**Email** [cjackson@hsgd.org](mailto:cjackson@hsgd.org)  
**Website** [www.hsgd.org](http://www.hsgd.org)

**Hours** 8:00 am - 5:00 pm  
**Ages Served** 0 - 5  
**Languages** Multilingual  
**Area Served** Dallas County

**Services:**  
Full-day full year Early Child Development Program  
for income eligible children at 34 centers and one  
home-based program for families. Educational,  
medical, dental, special needs, nutrition and mental  
wellness services are provided to all enrolled  
families. Pregnant moms and children up to three  
years old are served in the Pleasant Grove and West  
Dallas area. Families must live in the Pleasant Grove  
and West Dallas zip code areas to be eligible for  
services.

**HIGHLAND PARK UNITED METHODIST  
CHURCH**  
**SEE NIGHT OWLS**

**HOME AND COMMUNITY BASED SERVICE**  
1353 N. Westmoreland, Bldg A, Dallas, TX 75211

**Phone** 214-333-7015  
**Fax** 214-333-4107

**Services:**  
HCS is Medicaid Waiver program designed to build  
support based on the needs of individuals with  
disabilities. Services may be provided in the natural  
home or within an alternate living residence.  
Habilitation and support services include: respite  
care; occupational, speech and physical therapy;  
pshychology services and nursing services. To  
qualify for this program, individuals have a diagnosis  
of mental retardation. Referrals are made through  
Service Coordination at 214-333-7000.

**HOME INSTRUCTION FOR PARENTS OF  
PRE-SCHOOL YOUNGSTERS (HIPPY)**

3434 S. RL Thorton Frwy, Ste. 116A,  
Dallas, TX 75224

**Location** Southwest  
**Phone** 214-932-5140  
**Fax** 214-932-5147  
**Email** [ay4010@dallasisd.org](mailto:ay4010@dallasisd.org)  
**Hours** 7:30 am - 4:30 pm  
**Ages Served** 3-5  
**Languages** English, Spanish, Cambodian,  
Vietnamese  
**Area Served** Dallas ISD

**Services:**

Homebased program through which home instructor goes over lessons with the parent in the home, and the parent teaches the lessons to his/her child. Free books, materials and supplies provided.

**HOMEWARD BOUND, INC.**

233 W. Tenth St., Dallas, TX 75208

**Location** Southwest  
**Phone** 214-941-3500  
**Fax** 214-941-3517  
**Email** [postmaster@homewardboundinc.org](mailto:postmaster@homewardboundinc.org)  
**Website** [www.homewardboundinc.org](http://www.homewardboundinc.org)  
**Hours** 24 hr; 8:30AM-11:00AM (*Admitting*)  
**Ages Served** 18 and older  
**Languages** English and Spanish  
**Area Served** Dallas and 18 surrounding Counties

**Services:**

Offers chemical dependency treatment and counseling, including detoxification, intensive residential treatment, outpatient counseling, women's specialty programs and education programs. Programs are multicultural.

**Locations:**

**Trinity Center (Main Campus)**, 233 W. Tenth St., 214-941-3500

**Trinity Center**, 1015 Browder St., 214-421-5800

**Seidler Community House**, 1513 N. Fitzhugh St., 214-821-0860

**HOPE COTTAGE PREGNANCY AND ADOPTION CENTER**

4209 McKinney Ave., Dallas, TX 75205

**Location** Northwest  
**Phone** 214-526-8721 (*24 hr*)  
**Fax** 214-528-7168  
**Email** [adoption@hopecottage.org](mailto:adoption@hopecottage.org)  
**Website** [www.hopecottage.org](http://www.hopecottage.org)  
**Hours** 8:30 am - 5:00 pm, M-F;  
 T, Th evenings by appt.

**Services:**

Services to pregnant women and their families, adoptive parents and adoptees, including counseling, support groups, mentoring, basic needs assistance and domestic and international adoption services. Post adoption counseling and support services. Community education about adoption for medical professionals and teens. Resale shop on site and open to the public.

**HOPE FOR FAMILIES COUNSELING AND EDUCATION CENTER**

4209 McKinney Ave., Ste. 204, Dallas, TX 75205

**Location** Northwest  
**Phone** 214-526-8721  
**Fax** 214-528-7168  
**Email** [info@hopecottage.org](mailto:info@hopecottage.org)  
**Website** [www.hopecottage.org](http://www.hopecottage.org)  
**Hours** By appointment, 214-526-8721

**Services:**

Hope for Families Counseling and Education Center exists to provide specialized counseling, education and support services to individuals, couples and families struggling with adoption and reproductive issues. Post-Adoption Counseling for birth parents and birth families, adoptive parents and families and adoptees related to attachment, bonding, talking to your child about adoption, open adoption relationships, etc. Reproductive counseling related to infertility, assisted reproductive technologies, pregnancy loss, postpartum depression, etc.

**HOUSING AUTHORITY CITY OF DALLAS**

3939 North Hampton Rd., Dallas, TX 75212

**Phone** 214-951-8300  
**Fax** 214-951-8800

**Services:**

Provides quality affordable housing to low-income families and individuals.

**IMMACULATE CONCEPTION CHURCH**

400 NE 17<sup>th</sup> St., Grand Prairie, TX 75050

**Phone** 972-262-5137  
**Fax** 972-264-7657  
**Email** [www.icgrandprairie.org](http://www.icgrandprairie.org)  
**Hours** 9:30 - 11:00 am on the 1<sup>st</sup> & 3<sup>rd</sup>  
 Saturday of each month

**Ages Served** all ages  
**Languages** English & Spanish  
**Area Served** Grand Prairie

**Services:**

Food and utilities. You must bring proof of Grand Prairie residency - water, light, and ID card.

**INJURY PREVENTION CENTER OF GREATER DALLAS**

5000 Harry Hines Blvd., Ste 101, Dallas, TX 75235

**Location** Northwest  
**Phone** 214-590-4455  
**Fax** 214-590-4469  
**Email** [www.ipcdallas.pmh.org](http://www.ipcdallas.pmh.org)  
**Hours** 8:00 am - 5:00 pm, M-F  
**Languages** English and Spanish

**Area Served** Dallas County

**Services:**

Coalition building, community development and direct services to reduce the frequency and severity of injuries. Staffs the Child Abuse Prevention Coalition, Family Violence Prevention Council and Domestic Violence Awareness Coalition, Elder Abuse Awareness. Child abuse prevention resource center.

**INTERFAITH HOUSING COALITION**

PO Box 720206, Dallas, TX 75206

**Location** Northeast  
**Phone** 214-827-7220  
**Fax** 214-827-1347  
**Website:** [www.ihcdallas.org](http://www.ihcdallas.org)  
**Email** [ihcd@ihcdallas.org](mailto:ihcd@ihcdallas.org)  
**Hours** 9:00 am to 5:00 pm, M-F  
**Ages Served** All ages  
**Languages** English  
**Services:**

Transitional housing, programs and services for homeless families with children. Services include transitional housing, case management, employment readiness training, job search and employment program, budget and financial literacy program, parenting and skills for living classes, counseling and pastoral care, home ownership program, stay self sufficient program, after school and summer children's enrichment program, after school and summer teen leadership program, play therapy for children. Food, clothing and transportation assistance provided for Interfaith residents only.

**IRVING BIBLE CHURCH**

2435 Kinwest Pkwy, Irving, TX 75063

**Phone** 972-560-4600  
**Fax** 972-560-4646  
**Ages Served** Children through fifth grade.  
**Services:**

Provides respite services one Saturday evening a month for children with special needs and their siblings for all ages. Call for details. Pairs children with special needs with a "Son Shine Pal" during Sunday services to meet the needs of the child and allow the parents to go to church.

**IRVING CARES, INC.**

440 S. Nursery Rd, Ste. 101, Irving, TX 75060

**Phone** 972-721-9181  
**Fax** 972-438-7345  
**Email** [awilkins@irvingcares.org](mailto:awilkins@irvingcares.org)  
**Website** [www.irvingcares.org](http://www.irvingcares.org)

**Hours** 9:00 am - 3:30pm, M-F

**Ages Served** All ages  
**Languages** English and Spanish  
**Area Served** City of Irving

**Services:**

Provides Information and Referral, Jobs Desk, Food Pantry, Rent and Utilities Financial Assistance, Patient Transportation Program, Psychotherapy Counseling, Client Christmas Adoption Program.

**IRVING FAMILY ADVOCACY CENTER**

600 W. Pioneer, Irving, TX 75061

**Phone** 972-721-6521  
**Fax** 972-721-6523  
**Email** [sduncan@ci.irving.tx.us](mailto:sduncan@ci.irving.tx.us)  
**Languages** English and Spanish  
**Area Served** Irving residents

**Services:**

Individual, family and group counseling; parent education; first/subsequent offender programs; domestic violence counseling; and play therapy.

**JEWISH FAMILY SERVICES**

5402 Arapaho Rd, Dallas, TX 75248

**Location** Northwest  
**Phone** 972-437-9950 (24 hr)  
**Fax** 972-437-1988  
**Email** [info@JFSdallas.org](mailto:info@JFSdallas.org)  
**Website** [www.JFSdallas.org](http://www.JFSdallas.org)  
**Hours** 8:30 am - 8:30 pm, M, W;  
8:30 am - 5:00 pm, T, Th, F

**Services:**

A wide variety of services to help older adults remain independent. Adoption services, career and employment assistance, emergency assistance, and refugee assistance. Individual, child, family and marital counseling. Various support groups.

**JONATHAN'S PLACE**

P.O. Box 140085, Dallas, TX 75214

**Location** Northeast  
**Phone** 214-827-9595  
**Fax** 214-827-1918  
**Email** [lmattthews@kidnet.org](mailto:lmattthews@kidnet.org)  
**Website** [www.kidnet.org](http://www.kidnet.org)  
**Hours** 9:00 am - 5:00 pm (Admin);  
home 24 hrs

**Ages Served** 0-17  
**Languages** English and Spanish

**Services:**

Emergency shelter for abused, abandoned, neglected and drug affected children with focus on drug-exposed infants.

**JONI AND FRIENDS**

6510 Abrams Rd., Ste. 125, Dallas, TX 75231

**Phone** 214-739-2523  
**Fax** 214-739-3034  
**Email** [dallas@joniandfriends.org](mailto:dallas@joniandfriends.org)  
**Website** [www.joniandfriends.org](http://www.joniandfriends.org)

**Services:**

Offers Christian summer retreats for families that have special needs and supports churches in meeting the needs of individuals with special needs.

**JULIETTE FOWLER HOMES - CHILD, YOUTH AND FAMILY SERVICES**

1234 Abrams Rd., Dallas, TX 75214

**Location** Northeast  
**Phone** 214-827-0813  
**Fax** 214-827-2901  
**Email** [jfh.youth@fowlerhomes.net](mailto:jfh.youth@fowlerhomes.net)  
**Website** [www.fowlerhomes.net](http://www.fowlerhomes.net)  
**Hours** 9:00 am - 6:00 pm, M-F; some evenings and Saturdays

**Languages** English and Spanish**Area Served** Texas**Services:**

Outpatient assessment and psychotherapy for children, youth, families and adults. Residential services for girls with emotional, social and behavioral problems. Individual, group and family therapy. Specializing in services to youth and families experiencing parent-child conflict, abandonment/neglect/blended families and eating disorders.

**Kid Net Foundation (dba Jonathan's Place)***See Jonathan's Place***LA VOZ DEL ANCIANO**

3316 Sylvan Ave., Dallas, Texas, 75212

**Phone** 214-741-5700/5701  
**Fax** 214-741-5702  
**Email** [lavoz@sbcglobal.net](mailto:lavoz@sbcglobal.net) (Director)  
[lavoz2@sbcglobal.net](mailto:lavoz2@sbcglobal.net) (Benefit Couns.)

**Hours** 8:30 am – 4:00 pm M-F**Ages Served** Hispanic Elderly 60+**Languages** English & Spanish**Area Served** Dallas County**Services:**

Information and referrals, Translate and fill out documents from English to Spanish, Monthly Study Circles, Quarterly Community Forums.

**LANCASTER HOUSING OFFICE**

525 W. Pleasant Run Rd. Suite K Lancaster, TX 75134

**Phone** 972-227-4991  
**Fax** 972-218-9616  
**Email** [amccarthy@lancaster-tx.com](mailto:amccarthy@lancaster-tx.com)  
**Website** [www.lancaster-tx.com](http://www.lancaster-tx.com)

**Services:**

Housing

**LANCASTER OUTREACH CENTER**

1120 Randlett St., Lancaster, TX 75146

**Phone** Office: 972-227-0138  
 Counseling Center: 972-227-0190  
 972-227-5117  
**Fax**  
**Email** [info@l-o-c.org](mailto:info@l-o-c.org)  
**Website** [www.l-o-c.org](http://www.l-o-c.org)  
**Hours** Main Office: M-F 9:00-1:00  
 Thrift Store: M-F 9:00-4:30 & Sat 9:00-1:00

Counseling Center: By Appointment  
**Ages Served** All ages  
**Languages** English & Spanish  
**Area Served** Social Services: Lancaster, Wilmer & Hutchins; Counseling Center: All Areas

**Services:**

Social Services: Food, Rent/Utility Assistance, Prescriptions, Eye Glasses, Employment Services, School Supplies, Christmas Toys

Counseling Center: Play Therapy, Individual, Marriage & Family Counseling; Groups as needed; Leadership Groups on all LISD Campuses

**LEGAL AID OF NORTHWEST TEXAS**

1515 Main St., Dallas, TX 75201

**Location** Central  
**Phone** 214-748-1234  
**Fax** 214-748-1159  
**Website** [www.lanwt.org](http://www.lanwt.org)  
**Hours** 8:00 am - 5:00 pm, M-F

**Ages Served** All ages**Languages** All languages

**Area Served** 114 counties in North and West Texas, including the Dallas Metroplex area.

**Services:** Free legal assistance for low-income residents. Priority areas include housing, family law, consumer issues, civil rights, community economic development, education, public benefits and employment. Women's Legal Advocacy Center. No criminal matters.

**LEGAL AID INFORMATION LINE****– Dallas Bar Association**

**Phone** 214-220-7476  
**Hours** 5:15 pm – 8:00 pm 2<sup>nd</sup> and 3<sup>rd</sup>  
 Wednesday of each month.

**LEGAL HOTLINE FOR TEXANS**

**Location** Austin  
**Phone** 1-800-622-2520

**LETOT CENTER**

10505 Denton Dr., Dallas, TX 75220

**Location** Northwest  
**Phone** 214-357-0391  
**Fax** 214-358-3537  
**Ages** 10 - 16

**Services:**

Residential and non-residential out-patient counseling services to status offenders. Family life skills groups. Referrals from the Juvenile Department, law enforcement agencies, and school Youth Action Centers.

**LIFENET COMMUNITY BEHAVIORAL****HEALTHCARE**

10405 E. Northwest Hwy, Ste 100, Dallas, TX 75238

**Location** Northeast  
**Phone** 214-221-5433  
**Fax** 214-932-1977  
**Email** [mail@lifenettxas.org](mailto:mail@lifenettxas.org)  
**Website** [www.lifenettxas.org](http://www.lifenettxas.org)  
**Hours** 9:00 am - 5:00 pm, M-F, Evening hours by appointment.

**Ages Served** 4-17

**Languages** English and Spanish

**Area Served** Dallas County

**Services:**

Psychiatric evaluation, medication management counseling and skills training. In-home and office based services.

**LIONS SIGHT AND TISSUE FOUNDATION**

1803 Highland, Mesquite, TX 75149

**Phone** 972-276-1250  
**Fax** 972-216-8477  
**Hours** 9:00 am – 5:00 pm, M – F  
**Languages** English

**Area Served** Dallas, Collin, Rockwall, Ellis

**Services:**

Provides eyeglasses, need a prescription form from a social worker.

**LIVING CHOICE CRISIS****PREGNANCY CENTER**

650 Big Stone Gap, Duncanville, TX 75137

**Phone** 972-298-1900  
**Fax** 972-298-7155  
**Email** [epcduncanville@yahoo.com](mailto:epcduncanville@yahoo.com)  
**Hours** **Mon** 10:00 am – 4:00 pm, 6:00 pm - 9:00 pm; **Tues.** 1:00 pm – 4:00 pm, **Wed.** 10:00 am – 1:00 pm, 7:00 pm – 9:00 pm, **Thurs.** 6:00 pm – 9:00 pm, **Fri.** 10:00 am – 1:00 pm, 1<sup>st</sup> & 3<sup>rd</sup> **Sat** of every month 10:00 am – 1:00 pm

**Ages Served** 12-50

**Languages** English and Spanish

**Area Served** Dallas and Tarrant Counties

**Services:**

Free pregnancy testing, counseling parenting and birthing classes, adoption through our agency chosen Heritage Christian Adoption Services, residential living through our maternity homes.

**LOS BARRIOS UNIDOS COMMUNITY CLINIC**

809 Singleton Blvd., Dallas, TX 75212

**Location** Northwest  
**Phone** 214-571-6132  
**Fax** 214-651-9514  
**Website** [www.tachc.org](http://www.tachc.org)  
**Hours** 7:00 am - 5:00 pm, M-F

**Languages** Spanish

**Area Served** Dallas County, primarily West Dallas

**Services:**

Comprehensive outpatient health care, including immunizations, family planning, well-baby, mental health, children's dental and prenatal care.

**LOW BIRTH WEIGHT DEVELOPMENT****CENTER**

345 Calumet, Dallas, TX 75211

**Location** Southwest  
**Phone** 214-467-2800  
**Fax** 214-467-7007  
**Hours** 9:30 am - 2:30 pm M, W  
 9:30 am – 12:30 pm, Sat

**Ages Served** 0 – 3 years, adults

**Languages** English and Spanish

**Area Served** Metroplex

**Services:**

Infant and toddler development program for at-risk, low birthweight, children up to age 3. GED, ESL and computer classes, and parenting support for their indigent parents.

**LUTHERAN SOCIAL SERVICES OF THE SOUTH, INC.**

3001 LBJ Frwy, Ste 107, Dallas, TX 75234

**Location** Northwest  
**Phone** 972-620-0581  
**Fax** 972-620-0603  
**Website** [www.lsss.org](http://www.lsss.org)  
**Hours** 8:30 am - 5:00 pm, M-F  
**Ages Served** 0 – 18  
**Area Served** Dallas, Ellis, Navarro, Collin, Johnson, Hunt, Cooke, and Fannin Counties.

**Services:**  
 Post adoption services for children adopted through TDFPS.

**MAGGIE’S HOUSE**

1302 Redwood Circle, Dallas, TX 75218

**Phone** 214-324-9261  
**Fax** 214-324-5299  
**Email** [themagdalenhouse@sbcglobal.net](mailto:themagdalenhouse@sbcglobal.net)  
**Hours** 7:30 am – 9:00 pm for admission  
**Languages** English  
**Area Served** Dallas Metroplex

**Services:**  
 Free 14-Daynon-medical detox for alcoholic Women Only – Call first for phone screening to qualify.

**MARTIN LUTHER KING JR. FAMILY CLINIC**

2922 B Martin Luther King, Jr. Blvd., Dallas, TX 75215

**Location** Southeast  
**Phone** 214-426-2686  
**Fax** 214-426-6813  
**Hours** 8:00 am - 5:00 pm, M, T, Th, F;  
 11:00 am - 8:00 pm, W  
**Ages Served** All ages 0 – 100+  
**Languages** English and Spanish  
**Area Served** Texas

**Services:**  
 Pediatric care, adolescent and adult medical care, obstetrical care, voluntary family planning, laboratory and radiology services, pharmacy, health education and nutrition counseling. Dental services. "MAC Mobile", Mothers & Children Mobile Medical Van goes to Head Start sites and health fairs. Transportation to clinic for patients with appointments.

**MAYA ANGELOU HIGH SCHOOL**

912 S. Ervay, Dallas, TX 75201

**Location** Central  
**Phone** 972-729-2263  
**Fax** 972-749-2264

**Hours** 9:00 am - 4:00 pm  
**Ages Served** 10-21  
**Area Served** Dallas ISD

**Services:**  
 Alternative school designed to meet the needs of pregnant and parenting DISD students in grades five through twelve. Academic and elective courses are available.

**MENTAL HEALTH AMERICA**

624 N. Good-Latimer, Ste. 200, Dallas, TX 75204

**Location** Central  
**Phone** 214-871-2420  
**Fax** 214-954-0611  
**Email** [tvaughn@mhadallas.org](mailto:tvaughn@mhadallas.org)  
**Hours** 8:30 am - 5:00 pm, M-F  
**Ages Served** All ages  
**Languages** Spanish

**Services:**  
 Leads, coordinates and involves the community in improving mental health by advocating for improved care and treatment, conducting education and prevention programs, and raising public awareness about mental health and mental illness.

**MENTAL RETARDATION RESPITE PROGRAM**

1380 River Bend Dr. Dallas, TX 75247

**Phone** 214-689-5166 or 214-630-3489  
**Fax** 214-333-7073

**Services:**  
 This program is a support service that provides payment to respite providers selected, monitored & supervised by the caregiver of an individual with mental retardation, pervasive developmental disorder, autism or developmental delays. A respite application must be completed and approved prior to service delivery. Proof of diagnosis and income is required. Access to the program is on a first-come, first-served basis and there may be a small waiting list. Applications can be made by calling 214-689-3723 or through Service Coordination at 214-333-7000.

**MESQUITE ADULT DAY CARE**

229 Barnes Bridge, Mesquite, TX 75150

**Hours** 7:00 am – 5:00 pm, M-F  
**Phone** 972-226-2131  
**Ages Served** 18 or older with medical/functional disability

**Services:**

Day program for adults (*ages 18 and up*) with disabilities or debilitating conditions. Requires medical diagnosis; Provides transportation in the Dallas area. Cost: Medicaid, Title XX, and private pay \$4.50/hr, a minimum of 6 hours. Transportation: Provided to certain zip codes throughout the area.

**MESQUITE SOCIAL SERVICES, INC.**

1035 Military Pkwy., Mesquite, TX 75149

**Phone** 972-285-3000  
**Fax** 972-216-1470  
**Hours** 8:00 am - 11:00am, 1:00pm - 4:00pm, M-F; extended hours by appointment  
**Area Served** Mesquite, Balch Springs, Seagoville, Sunnyvale

**Services:**

Information and referral. Limited emergency financial assistance. Emergency food pantry. Limited utilities assistance.

**METHODIST CHILDREN'S HOME**

13140 Coit Rd., Ste. 401, Dallas, TX 75240

**Location** Northwest  
**Phone** 972-480-8772  
**Email** [Ljschimmel\\_mch@yahoo.com](mailto:Ljschimmel_mch@yahoo.com)  
**Hours** 8:00 am - 5:00 pm, M-F  
**Ages Served** 0-17  
**Area Served** 75 mile radius of office

**Services:**

Expanded to East Texas – office's now in Dallas and Tyler. Foster Care & Support Services for at risk families such as help with referrals, child care, utilities, placement issues is provided out of all locations.

**METROCREST FAMILY MEDICAL CLINIC**

One Medical Pkwy, Plaza 1, Ste. 140  
 Farmers Branch, TX 75234

**Phone** 972-484-8444  
**Fax** 972-484-0051  
**Hours** 6:00 pm - 8:00 pm, T, W, Th (by appointment only)  
 10-noon M, F (to schedule appointment)  
**Ages Served** 2-65  
**Languages** Spanish  
**Area Served** Primarily Coppell, Carrollton, Farmers Branch, Addison, North Dallas

**Services:**

**No Immunizations**

**METROCREST SOCIAL SERVICES**

1111 West Beltline Road, Ste. 100  
 Carrollton, TX 75006

**Phone** 972-446-2100  
**Fax** 972-446-2102  
**Email** [mss@metrocrestsocialservices.org](mailto:mss@metrocrestsocialservices.org)  
**Website** [www.metrocrestsocialservices.org](http://www.metrocrestsocialservices.org)  
**Hours** 8:00 am – 5:00 pm, M, T, Th, F;  
 8:00 am – 7:00 pm, W  
 9:00 am – 1:00 pm, Sat  
**Ages Served** 1-60  
**Languages** English and Spanish  
**Area Served** Primarily Coppell, Carrollton, Farmers Branch, Addison

**Services:**

Employment program, emergency financial assistance for rent, utilities, food and limited medical assistance for families that qualify.

**MOSAIC**

2245 Midway Rd., #300, Carrollton, TX 75006

**Phone** 972-866-9989  
**Fax** 972-991-0834  
**Website** [www.mosaicinfo.org](http://www.mosaicinfo.org)  
**Hours** 8:00 am - 5:00 pm, M-F  
**Languages** English  
**Area Served** Dallas County

**Services:**

Affiliated with the Evangelical Lutheran Church of America, and Lutheran Church Missouri Synod, Mosaic (*formerly Bethphage and Martin Luther Homes*) is dedicated to providing functional, age-appropriate community training to adults and children with developmental disabilities. Dallas County programs include: community homes, supervised apartments, vocational workshops, foster care/companion care and family supports for children and adults living at home.

**MOSAIC FAMILY SERVICES, INC.**

(Formerly East Dallas Counseling Center)  
 4144 N. Central Exp, Ste: 530, Dallas, TX 75204

**Location** Central  
**Phone** 214-821-5393  
 24 hour domestic violence hotline number - 214-823-4434  
**Fax** 214-821-0810  
**Email** [home@mosaicervices.org](mailto:home@mosaicervices.org)  
**Website** [www.mosaicervices.org](http://www.mosaicervices.org)  
**Hours** 8:45 am - 5:15 pm, M-F  
**Ages Served** All ages  
**Languages** Albanian, Amharic, Arabic, Bosnian, English, French, Fulani, Hindi, Italian, Kikuyu, Korean, Kurdish, Laotian, Malayalam, Mandarin,

Nepali, Russian, Somali, Spanish, Swahili, Thai, Urdu, Vietnamese, Wolof

**Area Served** Dallas, Tarrant, Denton, Collin and surrounding Counties

**Services:**

Domestic violence services, including shelter, case management, counseling, and legal services, for refugees and immigrant victims. Services for victims of trafficking. Youth substance abuse prevention, HIV/AIDS outreach and testing, counseling and case management.

**NATIONAL DOMESTIC VIOLENCE HOTLINE**

P.O. Box 161810, Austin, TX 78716

**Phone** 1-800-799-SAFE or 1-800-787-3224 (TTY)

**Email** [ndvh@ndvh.org](mailto:ndvh@ndvh.org)

**Website** [www.ndvh.org](http://www.ndvh.org)

**Hours** 24 hr

**Languages** Multi

**Area Served** United States

**Services:**

24 hour hotline provides crisis intervention; information and referral regarding domestic violence, child abuse, sexual assault, batterers intervention and related issues.

**NATIONAL DISSEMINATION CENTER FOR CHILDREN WITH DISABILITIES (NICHCY)**

P.O. Box 1492, Washington, DC 20013-1492

**Phone** Voice & TDD: 800-695-0285

**Fax** 202-884-8441

**Email** [nichcy@aed.org](mailto:nichcy@aed.org)

**Website** [www.nichcy.org](http://www.nichcy.org)

**Services:**

NICHCY is a national clearinghouse and dissemination center funded by the Department of Education. They provide information in English and Spanish on the educational rights of children with disabilities. Our Web site at <http://www.nichcy.org> is a good source of information on disability topics, the education rights of children with disabilities, and listings of national disability organizations and conferences. All of our publications are available in full text at this site. At our homepage, first select "Our Publications," then select "Alpha by Title." You may also select "Search for Info" to find organizations, conferences, and materials on a wide range of disability-related topics. The Parent Training and Information Center (PTI) is a valuable resource in your state. It provides information and training on the education rights of children with disabilities. It is also a good source of information on

support groups and other state and local resources. You can locate your PTI(s) by visiting our Web site at [www.nichcy.org](http://www.nichcy.org). At our homepage, select "State Resources," click on your state, and choose "Parent Organizations."

**NEIGHBORHOOD YOUTH & FAMILY COUNSELING OF RICHARDSON, INC.**

P.O. Box 831078, Richardson, TX 75083

**Phone** 972-744-4858

**Fax** 972-744-5988

**Website** [www.nyfcr.org](http://www.nyfcr.org)

**Email** [info@nyfcr.org](mailto:info@nyfcr.org)

**Hours** 9:00 am - 5:00 pm, M-F, counseling by appointment: day, evening & Saturdays.

**Ages Served** All

**Languages** English, Spanish, Mandarin, and Cantonese

**Area Served** Richardson, RISD area, North Dallas County.

**Services:**

Individual counseling, family counseling, group counseling, FOP, victims assistance.

**NETWORK OF COMMUNITY MINISTRIES**

741 S. Sherman, Richardson, TX 75081

**Phone** 972-234-8880

**Fax** 972-234-8892

**Email** [info@thenetwork.org](mailto:info@thenetwork.org)

**Website** [www.thenetwork.org](http://www.thenetwork.org)

**Hours** M-T 9:00 am – 6:00 pm  
Friday 9:00 am – 3:00 pm  
By Appointment

**Ages Served** All

**Area Served** Richardson ISD (*which takes in some zip codes in Dallas, Plano, Garland*).

**Services:**

Food, clothing, bus tickets, limited financial assistance for rent utilities, gasoline prescriptions, night and summer school tuition child care. The Adolescent and Child Care Center, The Seniors' Net (for +60), Trinity Wellness Clinic (for +55). Referrals made for counseling, temp shelter, Dr. and Dentist for adults, legal questions, and more.

**NEW BEGINNING CENTER**

218 N. 10th St., Garland, TX 75040

**Phone** 972-276-0423 (*Admin*);

972-276-0057 (*Hotline*)

**Fax** 972-276-1344

**Email** [bgeorge@newbeginningcenter.org](mailto:bgeorge@newbeginningcenter.org)

**Website** [www.newbeginningcenter.org](http://www.newbeginningcenter.org)

**Hours** 9:00 am - 5:00 pm, M-F; evening by appointment; shelter 24 hr  
**Languages** Spanish  
**Area Served** Northeast Dallas County (Richardson, Garland, Mesquite, Balch Springs, Rowlett, Rockwall and Sachse)

**Services:**

Hotline, emergency shelter, counseling, support and advocacy for battered women and their children. Referrals. Battering Intervention and Prevention Program. Protective orders, community education, speakers bureau. Resale/thrift shop. Volunteer Program.

**NEW CONNECTIONS INFANT INTERVENTION PROGRAM**

2330 Butler St., Ste. 119, Dallas, TX 75235

**Phone** 214-645-0919  
**Fax** 214-951-8161  
**Email** [emily.west@UTSouthwestern.edu](mailto:emily.west@UTSouthwestern.edu)  
**Hours** 8:00 am - 5:00 pm, M-F  
**Ages Served** Parents/primary caregivers and their children, ages 0-6  
**Languages** English  
**Area Served** Dallas County

**Services:**

New Connections Infant Intervention is a program of early intervention for substance-exposed children, and parent education and recovery support for substance-involved parents and families. The program enrolls primary caregivers and children, age 0-6, who experience multiple risk factors for developmental problems related to alcohol, tobacco or drug exposure. Services provided include early childhood intervention, recovery sensitive parent education, parent/child labs and playgroups, health education, and recovery support groups. New Connections' services are provided by a multidisciplinary team representing chemical dependency counseling; developmental psychology; parent education; medicine and health education; social work; and child care. Program services are free.

**NEXUS RECOVERY CENTER**

8733 LaPrada, Dallas, TX 75228

**Location** Northeast  
**Phone** 214-321-0156  
**Fax** 214-321-3096  
**Email** [help@nexusrecovery.org](mailto:help@nexusrecovery.org)  
**Website** [www.nexusrecovery.org](http://www.nexusrecovery.org)  
**Hours** 8:00 am - 8:00 pm  
**Ages Served** All ages  
**Area Served** State of Texas

**Services:**

Residential and outpatient alcohol and drug treatment for adolescent females, women, women with children and pregnant females. Includes parenting classes, chemical dependency education and life skills.

**NIGHT OWLS (Out With Loving Sitters)**

**HIGHLAND PARK UNITED METHODIST CHURCH**  
 3300 Mockingbird Ln, Dallas, TX 75205

**Location** Northwest  
**Phone** 214-523-2284  
**Email** [niteowls@hpumc.org](mailto:niteowls@hpumc.org)  
**Website** [www.hpumc.org](http://www.hpumc.org)  
**Hours** 6:00 pm - 10:00 pm,  
 1<sup>st</sup> & 3<sup>rd</sup> Friday of the month

**Services:**

Provides respite care for children with disabilities and their siblings once a month.

**NORTH DALLAS SHARED MINISTRIES**

2875 Merrell, Dallas, TX 75229

**Location** Northwest  
**Phone** 972-620-8696  
**Fax** 972-620-0433  
**Email** [admin@ndsm.org](mailto:admin@ndsm.org)  
**Website** [www.ndsm.org](http://www.ndsm.org)  
**Hours** 9:30 am - 3:00 pm, M-F  
 6:00 pm - 7:30 pm, Monday evening  
 (1<sup>st</sup> & 3<sup>rd</sup>) M  
 9:30 am - 3:00 pm, T-F;  
 9:00 am - 11:30 pm, Sat  
 5:30 pm (1<sup>st</sup> & 3<sup>rd</sup>) Wednesday –  
 Women's breast and pelvic screening exams, 8:00 AM (1<sup>st</sup> & 3<sup>rd</sup>) Friday  
 dental clinic extraction and gum disease. Children's minor illness and immunization clinic on Tuesdays at 10:30 am.  
**Ages Served** 75205, 75209, 75219, 75220, 75225, 75229, 75230, 75231, 75234, 75235, 75240, 75244, 75247, 75248, 75252, 75287, 75001, 75204, 75251, 75254  
**Languages** English and Spanish

**Services:**

Emergency Aid Center - food and financial assistance for rent, utilities, glasses, prescriptions, ID's and drivers license, bus tokens and gas vouchers, school supplies. Employment assistance. ESL classes. Friday Foodbaskets for the elderly (60+). Referrals to community resources. Medical clinic. Clothes closet and thrift store. Free Medical adult & children/immunization, treatment of minor illness, well clinic baby/child checkups dermatology, womens press pelvic screening. Dental clinic-adult extractions & gum disease, 1<sup>st</sup> & 3<sup>rd</sup> F, 8:00 a.m.

**Locations:**

Free Medical Clinic for the Working Poor T, TH  
(5:30PM), 972-620-8696 x226.  
Clothes Closet and Thrift Store, 972-620-8696 x228.  
Open 10:00AM – 2:00PM M-F, Sat 9:30AM –  
11:30AM.

**OAK CLIFF CHURCHES FOR EMERGENCY AID**

6000 S. Hampton Rd., Dallas, TX 75232

**Phone** 214-943-7757

**Fax** 214-943-4022

**Hours** 9:30 am – 12:30 pm M-F

**Services:**

Rent, Utilities call 2-1-1; Food come to 6000 S.  
Hampton Rd. with ID and Proof of Residence.

**OUR CHILDREN'S HOUSE AT BAYLOR**

3337 Stovall, Irving, TX 75061

**Phone** 888-722-9567

**Fax** 214-820-7842

**Website** [www.baylorhealth.com/och](http://www.baylorhealth.com/och)

**Services:**

Our Children's House at Baylor is dedicated to improving the health and quality of life of children with special needs, their families and their communities. Offers a continuum of treatment services for children who are prematurely born, medically fragile, technology dependent and traumatically injured, and education and support services for their families. Care is coordinated and comprehensive so children and their families can have easy access to specialists without having to transfer between multiple health care providers.

**Additional Locations:** (*Call 888-7BAYLOR for more information*)

3301 Swiss Avenue, Dallas, TX 75204

700 East Sandy Lake, Ste: 106, Coppell, TX 75109

11626 W. Highway 287 Business, Ste: 107,  
Waxahachie, TX 75165

3337 Stovall, Irving, TX 75061

801 South Greenville Ave., Ste: 108, Allen, TX  
75002, 972-727-5312

3337 Stovall St., Irving, TX 75061, 972-790-8505

1643 Lancaster Dr., Ste: 300, Grapevine, TX 76051  
817-305-5800

**OUR CHILDREN'S HOUSE AT IRVING**

3337 Stovall, Irving, TX 75061

**Phone** 972-790-8505

**Fax** 972-790-9368

**Website** [www.baylorhealth.com/och](http://www.baylorhealth.com/och)

**Hours** 8:00 am - 6:00 pm, M-F (*Office*);

7:00 am - 6:00 pm, M-F (*Center*)

**Ages Served** 0-18

**Languages** Spanish

**Area Served** Metroplex

**Services:**

Serves developmentally delayed, multihandicapped and medically fragile children. OT, PT, speech therapy. Child Care Center. Parent education and training. Social work services, including classes, and case management.

**OUR FRIENDS' PLACE**

2501 Oak Lawn Avenue, Ste: 500

Dallas, TX 75219-4046

**Location** Central

**Phone** 214-526-6219

**Fax** 214-969-0515

**Email** [info@ourfriendsplace.org](mailto:info@ourfriendsplace.org)

**Website** [www.ourfriendsplace.org](http://www.ourfriendsplace.org)

**Hours** 8:30 am - 4:30 pm, M-F

**Ages Served** 10-18 (*Group Home*); 18-24  
(*Transitional Living*); females

**Area Served** North Texas

**Services:**

Therapeutic Foster Group Homes and Transitional Living Center. Most clients have past abuse or neglect. Individual, group and family therapy, therapeutic recreational activities, educational support and life skills.

**PARENTING CENTER, THE**

2928 W. 5<sup>th</sup> St., Fort Worth, TX 76107

**Additional Locations:**

1111 West Abram St., Arlington, TX 76013

Phone: 817-275-7576

Fax: 817-276-9916

100 East Broad St., Mansfield, TX 76063

Phone: 817-477-1010

Fax: 817-453-9661

**Phone** 817-332-6348

**Fax** 817-332-6489

**Email** [www.theparentingcenter.org](http://www.theparentingcenter.org)

**Hours** M-Th 8:30 am - 9:00 pm

Fri 8:30 am - 5:00 pm

**Ages Served** Children through adult

**Languages** English/Spanish

**Area Served** Tarrant, Dallas and surrounding  
areas

**Services:**

Counseling services, parenting education classes, case management, co-parenting classes and divorce recovery services.

**PARENTS-IN-PARTNERSHIP****ECI/Garland ISD**

2625 Anita Dr., Garland, TX 75041

**Phone** 972-926-2671  
**Fax** 972-926-2679  
**Email** [parentsinpartnership@garlandisd.net](mailto:parentsinpartnership@garlandisd.net)  
**Hours** 8:00 am – 4:30 pm, M-F

**Services:**

An Early Childhood Intervention Program for children birth to three years of age with developmental delays and their families who reside within the Garland ISD. Home based intervention; parent support and family counseling services are provided.

**PARKLAND HEALTH & HOSPITAL SYSTEM****Community Oriented Primary Care (COPC)**

5000 Harry Hines Blvd., Dallas, TX 75235

**Phone** 214-590-0100  
**Hours** 8:00 am – 5:00 pm, M-F  
 24 hour Answering Service  
**Languages** Multilingual, large print materials.

**Services:**

The Community Oriented Primary Care Clinics are a network of health centers located throughout Dallas County. Each clinic provides primary health care for all ages, including treatment of acute and chronic problems; health maintenance exams; geriatric assessments; psychosocial services; nutritional counseling; health education and referrals for specialty care. Laboratory, pharmacy, and radiology services are also available, providing a full range of health services. Patients are encouraged to establish a relationship with a health care provider to ensure continuity. Fees are based on ability to pay. Call the clinic for more information.

**COPC Clinics:****Bluitt-Flowers Health Center**303 E. Overton Rd., Dallas, TX 75216  
214-266-4200**East Dallas Health Center**3320 Live Oak, Dallas, TX 75204  
214-266-1080**deHaro-Saldivar Health Center**1400 N. Westmoreland, Dallas, TX 75211  
214-266-0500**Garland Health Center**802 Hopkins, Garland, TX 75040  
214-266-0702**Irving Health Center**1800 N. Britain Rd., Irving, TX 75061  
214-266-3000**Oak West Health Center**4444 S. Hampton Rd., Dallas, TX 75232  
214-266-1450**Southeast Dallas Health Center**9202 Elam Rd., Dallas, TX  
214-266-1791**Vickery Family Health Center**8224 Park Lane, Suite 130, Dallas, TX 75231  
214-266-0350**Family Medicine Clinic**, 214-266-0312**Pediatric Primary Care Center**, 214-266-0100**Amelia Court Geriatrics**, 214-590-8369**PARKLAND HEALTH & HOSPITAL SYSTEM****PERINATAL / INTERVENTION PROGRAM**

5201 Harry Hines Blvd., Dallas, TX 75235

**Location** Northwest  
**Phone** 214-590-6832  
**Email** [josie\\_yanez@yahoo.com](mailto:josie_yanez@yahoo.com)  
**Hours** 8:00 am - 5:00 pm, M-F  
**Ages Served** Primarily Adult Women  
**Languages** Spanish  
**Area Served** Dallas County

**Services:**

Serves pregnant substance abusers. Obstetrical care, alcohol and drug assessment, referral, case management and other social services. In addition, offer support group to enhance recovery process.

**PARKLAND HEALTH & HOSPITAL SYSTEM****VICTIM INTERVENTION PROGRAM /****RAPE CRISIS CENTER**

4811 Harry Hines Blvd., Dallas, TX 75235

**Location** Northwest  
**Phone** 214-590-2926  
 214-590-0430 - Hotline  
**Fax** 214-590-2705  
**Hours** 8:00 am - 8:00 pm, M–Th  
 8:00 am - 4:30 pm, Friday - Saturday  
**Ages Served** 4 years and older  
**Website** [www.parklandhospital.com/medical\\_services/vip\\_rape\\_crisis/index.html](http://www.parklandhospital.com/medical_services/vip_rape_crisis/index.html)

**Languages** English and Spanish**Area Served** Dallas County**Services:**

Bilingual Spanish/English crisis intervention, support and resource referrals for victims of sexual assault and/or family violence admitted to the Parkland Emergency Department 24 hours a day/7 days a week. There is also a separate counseling center. The Crisis Support Center services victims of abuse or violence and also children who have lived with domestic violence. Services include: Bilingual counseling (*English and Spanish*), case management, evaluation and treatment for children (*4 years and older*), teens and adults. Public and professional education on domestic violence and sexual assault. Services are free for people who live in Dallas County.

## PASTORAL COUNSELING AND EDUCATION CENTER

4525 Lemmon, Ste 200, Dallas, TX 75219

**Location** Central (*main office; locations throughout Dallas County*)

**Phone** 214-526-4525

**Fax** 214-520-6468

**Hours** 9:00 am - 8:00 pm, M-Th;  
9:00 am - 4:00 pm, F;  
9:00 am - 3:00 pm, Sat

**Ages Served** 3 and older

**Area Served** 31 satellite locations in Allen, Carrollton, DeSoto, Downtown, Duncanville, East Dallas, Garland, Hurst, Irving, Lake Highlands, Lewisville, Richardson, Mesquite, North Dallas, and South Dallas.

### Services:

Individual, marital, conjoint, family and group counseling. Classes, workshops and seminars. Continuing education.

## PEOPLE THAT CARE

2129 Galveston, Grand Prairie, TX 75051

**Phone** 972-262-8318

**Hours** Monday – Wednesday  
10:00 am – 2:30 pm

### Services:

Food and used clothing

## PHASE (PADRES HISPANOS AYUDANDO A SOBRESALIR A LOS NINOS ESPECIALES)

*Hispanic Parents Assisting Special Children to Succeed Student Services, 720 Stadium Dr., Garland, TX 75040*

**Phone** 972-494-8538

**Email** [zdaniel@garlandisd.net](mailto:zdaniel@garlandisd.net)  
[achapa@garlandisd.net](mailto:achapa@garlandisd.net)

**Area Served** Garland ISD

### Services:

Garland ISD-based support group for parents, family members and friends of children with developmental disabilities in Garland schools. Group meets each month to provide support and share information and ideas. Information is provided in Spanish. Meetings are held at Walnut Glen Academy on the third Thursday of each month from 7:00 PM – 9:00 PM. Childcare is provided (*must RSVP for childcare services*).

## PLANES (PADRES LATINOS AYUDANDO A NINOS ESPECIALES)

Latin Parents Assisting Special Children

**Phone** 214-828-0137

**Email** [nenatinytwo@hotmail.com](mailto:nenatinytwo@hotmail.com)

### Services:

Offers support and education for Spanish speaking families who have children with disabilities and interested professionals who work with them. While they focus on education-related issues and the rights of students with disabilities, they also offer a wide range of information via monthly meetings, guest speakers and special events related to their unique culture. Meetings are held from 10:00 AM – 12:00 PM at Bachman Recreation Center (214-670-6266) on the 2<sup>nd</sup> Saturday of the month. The goal of PLANES is to educate the Spanish-speaking community at-large and to advocate for the rights of those with disabilities.

## PLANNED PARENTHOOD OF NORTH TEXAS

7424 Greenville, Ste 206, Dallas 75231

**Phone** 214-363-2004

**Fax** 214-696-2091

**Website** [www.ppnt.org](http://www.ppnt.org)

**Hours** Varies by clinic

**Languages** Spanish and English

**Area Served** North Texas

### Services:

Family planning, well woman gynecological, vasectomy, options counseling, pregnancy testing, pregnancy terminations and community education. Peer education through TeenAge Communications Theatre. Facts of Life Line (1-800-545-3751). 24 hr. bilingual reproductive health information.

### Locations:

**Addison**, 5290 Belt Line, #158, 972-991-1424

**Dallas**, 9100 N. Central Expwy, #169, 214-368-1485

**Garland**, 1015 W. Centerville, #118, 972-686-9222

**Irving**, 1111 N. Airport Fwy, #207, 972-258-0021

**Mesquite**, 1220 Town East Blvd, #240, 972-613-0915

**Mesquite**, 3220 Gus Thomasson, #231, 972-285-0271

**Red Bird**, 4343 W. Camp Wisdom, #213, 972-709-0081

**Surgi-Center**, 7424 Greenville, #211, 214-373-1868

**Plano**, 810 N. Central Expressway, #116, 972-424-6311

**Plano**, 1400 Summit, #CA, 972-633-1300

**Denton**, 2436 S IH 35E, #340, 940-891-0737

**Arlington**, 3701 South Cooper, #245, 817-472-8196

**Arlington**, 1305 East Abram, 817-277-6610

**Burleson**, 251 S.W. Whilshire Blvd., #118, 817-447-9192

**Corsicana**, 322 West 6th Ave., 903-872-5625

**Gainsville**, 312 S. Chestnut, 940-665-0972

**Henderson**, 301 South Henderson, 817-332-9102

**Jacksonville**, 1005-A S. Jackson St., 903-586-3551

**Lewisville**, 1288 West Main, #209, 972-221-7644

**Northeast**, 2816 Central Drive, #160, 817-545-0077

**Northside**, 2470 Jacksboro Hwy, 817-625-2892

**Paris**, 1735 17th Street, #NE 903-784-1301

**Sherman**, 2114 Texoma Parkway #700, 903-813-5522  
**Southeast**, 3893 Miller, 817-536-4942  
**Terrell**, 804A E. Moore Ave., 972-563-7571  
**Tyler**, 3500-E S Broadway, 903-581-8277  
**Waxahachie**, 507 N. Hwy 77, #508, 972-923-1720  
**West**, 6775 Camp Bowie, 817-377-1234

**PRESBYTERIAN CHILDREN’S HOMES  
& SERVICES - DALLAS**

3204 Skillman St., Dallas, TX 75206

**Phone** 214-826-9551  
**Fax** 214-826-4067  
**Email** [dallas@pchas.org](mailto:dallas@pchas.org)  
**Website** [www.pchas.org](http://www.pchas.org)  
**Hours** flexible: client based  
**Ages Served** Families with children  
**Languages** English, Spanish interpreter  
**Area Served** Dallas County  
**Services:**  
Family preservation focused services: Crisis intervention/assessment, Collaborative case management, Assistance – access community resources, Emergency food, clothing and care items, Individual and family social work services, Parenting skills/life/vocational skills.

**PRESBYTERIAN CHILDREN’S HOMES  
& SERVICES – FT. WORTH**

2700 McPherson Ave., Ft. Worth, TX 76109

**Phone** 817-926-HOPE (4673)  
**Fax** 817-926-1155  
**Email** [ftworth@pchas.org](mailto:ftworth@pchas.org)  
**Website** [www.pchas.org](http://www.pchas.org)  
**Hours** flexible: client based  
**Ages Served** Families with children  
**Languages** English, Spanish interpreter  
**Area Served** Tarrant and Parker County  
**Services:**  
Family preservation focused services: Crisis intervention/assessment Collaborative case management Assistance – access community resources Emergency food, clothing and care items Individual and family social work services, Parenting skills/life/vocational skills.

**PRESTONWOOD PREGNANCY CENTER**

15757 Coit Rd., Ste. 308, Dallas, TX 75248

**Location** Northwest  
**Phone** 972-386-4015  
**Fax** 972-387-8940  
**Email** [www.prestonwoodpregnancy.org](http://www.prestonwoodpregnancy.org)  
**Hours** Call for appointment  
**Ages Served** 11 and older

**Languages** English and Spanish  
**Area Served** Dallas and Collin County  
**Services:**

Pregnancy testing, guidance and information, referrals, discount program available for baby items and clothing and sonograms. Classes include newborn parenting, prenatal, childbirth, post-abortion (*men and women*), single mom's support group, exploring options, birth mom's, sexual and physical abuse. Variety of classes offered throughout the year about developing healthy boundaries in relationships, including various family situations and spiritual growth classes.

**PROJECT KIDS-EARLY CHILDHOOD  
INTERVENTION**

911 N. Morocco Ave., Dallas, TX 75211

**Phone** 972-794-4569  
**Fax** 972-794-4573  
**Email** [rmartinez@dallasisd.org](mailto:rmartinez@dallasisd.org)  
**Hours** M – F 8:00 am – 4:30 pm  
**Ages Served** Birth to 3 years old.  
**Services:**  
Project Kids supports and serves children with developmental delays.

**PROMISE HOUSE**

224 West Page Ave., Dallas, TX 75208

**Location** Southwest  
**Phone** 214-941-8578  
**Fax** 214-941-8670  
**Email** [clinical@promisehouse.org](mailto:clinical@promisehouse.org)  
**Hours** 8:00 am – 8:30 pm, M-Sun. – 24 hour response  
**Ages Served** 0-21  
**Languages** English and Spanish  
**Area Served** Dallas County  
**Services:**  
Prevention/Intervention, drug & Alcohol Counseling, Parenting, Teen Parenting, TLP Street Outreach, Family Counseling, Group Counseling, STAR, DISD School (*in house*), Internships, Training.

**RAINBOW DAYS, INC.**

4300 MacArthur Ave., Ste 260, Dallas, TX 75209

**Location** Northwest  
**Phone** 214-887-0726  
**Fax** 214-887-0729  
**Email** [info@rdikids.org](mailto:info@rdikids.org)  
**Website** [www.rdikids.org](http://www.rdikids.org)  
**Hours** Office hours 8:30 am – 5:00 pm; services M-Sat, days and evenings.  
**Ages Served** 4-17 and adults

**Area Served** Dallas, Rockwall and Denton Counties

**Services:**

Curriculum-based support groups® for at-risk children and youth, ages 4-17 and their families offered in school, community, shelter and treatment center settings. Positive alternative activities for children and youth.

**RAPHA CHRISTIAN COUNSELING**

3021 Gateway Dr., Ste: 290, Irving, TX 75063

**Phone** 972-257-0449  
**Fax** 972-258-0449  
**Email** [info@rapha.info](mailto:info@rapha.info)  
**Website** [www.rapha.info](http://www.rapha.info)  
**Hours** 9:00 am - 9:00 pm, M-Th; 9:00 am - 5:00 pm, F; 9:00 am - 3:00 pm, Sat  
**Ages Served** All ages  
**Area Served** DeSoto, Duncanville, Irving, Mesquite, Weatherford

**Services:**

Counseling. Intensive outpatient program - adults only.

**RECONCILIATION OUTREACH**

4311 Bryan St., Dallas, TX 75204

**Location** Central  
**Phone** 214-821-9192  
**Fax** 214-824-3961  
**Email** [info@reconciliationoutreach.org](mailto:info@reconciliationoutreach.org)  
**Website** [www.reconciliationoutreach.org](http://www.reconciliationoutreach.org)  
**Hours** 9:00 am - 5:00 pm, M-F  
**Languages** Spanish  
**Area Served** Dallas

**Services:**

Housing for women with children, single men and women, and families. Employment opportunities and job training. Day care, after school programs, summer programs and camping for inner city teens and children. Resale shop.

**SMU LEGAL SERVICES**

3315 Daniel Ave., Dallas, TX 75275

**Location** 214-768-2562  
**Area Served** Dallas County Residents

**Services:**

Clinics which assist low-income Dallas County residents with legal issues, consumer fraud, landlord/tenant disputes.

**SALESMANSHIP CLUB YOUTH AND FAMILY CENTERS**

106 E. 10th Street, Dallas, TX 75203  
9705 Harry Hines Blvd., Dallas, Texas 75220

**Location** Southwest & Northwest  
**Phone** 214-915-4700  
**Fax** 214-946-7140  
**Email** [info@salesmanshipclub.org](mailto:info@salesmanshipclub.org)  
**Website** [www.salesmanshipclub.org](http://www.salesmanshipclub.org)  
**Hours** Varies by program  
**Ages Served** Families with children ages birth through 20 years.  
**Languages** English and Spanish  
**Area Served** Greater Dallas area

**Services:**

Provides a wide spectrum of mental health services for children experiencing emotional and behavioral problems and their families. Offerings include family therapy, a therapeutic after school program for adolescents, family life education, and an intensive assessment program for younger children.

**SALVATION ARMY – CARR P. COLLINS SOCIAL SERVICE CENTER**

5302 Harry Hines Blvd., Dallas, TX 75235

**Location** Northwest  
**Phone** 214-424-7112  
**Fax** 214-424-7084  
**Email** [Lynnette\\_Tinsley@uss.salvationarmy.org](mailto:Lynnette_Tinsley@uss.salvationarmy.org)  
**Hours** Varies by program

**Services:**

Emergency family assistance program. Emergency lodging. Substance abuse services for individuals who are on probation or parole referred, involuntary placement.

**SALVATION ARMY - FAMILY VIOLENCE PROGRAM**

P.O. Box 35928 T.H., Dallas, TX 75235

**Location** Northwest  
**Phone** 214-424-7112  
**Fax** 214-424-7084  
**Email** [lynette\\_tinsley@uss.salvationarmy.org](mailto:lynette_tinsley@uss.salvationarmy.org)  
**Hours** 24 hr.  
**Ages Served** Adults 18 and older and children 10 and younger

**Services:**

Hotline. Shelter for single women and women with children. On-site child care available to residents.

**SCENARIO ADULT RESTORATIVE NURSING & DAY CARE SERVICES**

3120 W. Northwest Hwy., Dallas, TX 75220

**Phone** 214 351-1212  
**Fax** 214-350-8760  
**Hours** 6:30 am – 6:30 pm M-F  
**Email** [scenarioeip@msn.com](mailto:scenarioeip@msn.com)

**Services:**

Comprehensive day programming and care for adults with all types of disabilities.

**SEAY BEHAVIORAL HEALTH CENTER**

6110 W. Parker Rd., Plano, TX 75093

**Phone** 972-981-8301  
**Fax** 972-981-8129  
**Hours** 24 hours/7 days a week  
**Ages Served** 12-17 years old  
**Languages** English  
**Area Served** North Texas

**Services:**

Crisis stabilization inpatient for adolescents 12-17 years old.. Mental Health and Chemical Dependence treatment in partial hospital and intensive outpatient.

**STATE BAR OF TEXAS****LAWYER REFERRAL INFORMATION SERVICE**

P.O. Box 12487, Austin, TX 78701

**Phone** 800-252-9690 or 877-9TEXBAR  
**Fax** 512-475-0808  
**Email** [kschmitt@texasbar.com](mailto:kschmitt@texasbar.com)  
**Hours** 8:00 am – 5:00 pm, M-F  
**Ages Served** All  
**Languages** English and Spanish  
**Area Served** Statewide

**Services:**

Certified referral service of the State Bar of Texas.

**STAYING CONNECTED**

2330 Butler St., Suite 119, Dallas, TX 75235

**Phone** 214-645-0935  
**Fax** 214-951-8161  
**Email** [candy.yeung@utsouthwestern.edu](mailto:candy.yeung@utsouthwestern.edu)  
**Hours** 8:00 am – 5:00 pm, M-F  
**Ages Served** Adult and teen parents  
**Languages** English  
**Area Served** Dallas County

**Services:**

Staying Connected is a child abuse and neglect prevention program of home-based education and intervention services. Specific services include individual and family assessment, in-home parent education, case management, and other support

services. The program enrolls families with histories of child abuse and neglect allegations, substance abuse, mental health issues, and other socioeconomic risk factors. Staying Connected services are provided by a qualified credentialed counselor assisted by a paraprofessional case manager. Program services are free.

**SPECIAL CARE & CAREER SERVICES**

4350 Sigma, Suite 100, Dallas, TX 75244

**Phone** 972-991-6777  
**Fax** 972-991-6361  
**Website** [www.specialcarecareer.org](http://www.specialcarecareer.org)  
**Email** [sherrib@specialcarecareer.org](mailto:sherrib@specialcarecareer.org)  
**Hours** 8:00 am – 5:00 pm, M-F  
**Ages Served** 0-3 years old; individuals over age 18  
**Languages** English and Spanish

**Services:**

Early Childhood Intervention program serves children birth to three years old with developmental delays or disabilities. Provide therapy and case management services to children and their families.

Supported Employment Services Helps adults with cognitive disabilities to obtain competitive employment in the community. Provide comprehensive services including assessment, job development, on-the-job training, and continued job support. Sponsors Job Clubs throughout the year.

**STEW POT, THE**

1822 Young Street, Dallas, TX 75201

*(Enter on Park Ave. side)*

**Location** Central  
**Phone** 214-746-2785 x236;  
 214-746-2799 (*Dental Clinic*)  
**Fax** 214-746-2791  
**Website** [www.thestewpot.org](http://www.thestewpot.org)  
**Hours** Tues: 8:00 am - 2:45 pm,  
 Mon, Weds, Thurs, Friday:  
 8:00 am - 3:45 pm

**Ages Served** All**Languages** English and Spanish**Area Served** Dallas – Primarily Downtown**Services:**

A homeless day-shelter for individuals and families with casework services, medical and dental services. A year round child and youth enrichment program for inner-city young people that includes college scholarship opportunities.

**SUICIDE AND CRISIS CENTER**

2808 Swiss Ave, Dallas, TX 75204

**Location** Central  
**Phone** 214-824-7023 (*Admin*);  
 214-828-1000 (*24hr Crisis line*)  
**Fax** 214-828-1627  
**Email** [margiew@scenter.org](mailto:margiew@scenter.org)  
**Website** [www.scenter.org](http://www.scenter.org)  
**Hours** 9:00 am - 5:00 pm, M-F  
**Ages Served** All ages

**Services:**

24 hr telephone crisis counseling for individuals in crisis, especially suicidal crisis; community education; support groups for those who have lost a loved one to suicide; screen teenagers at schools for depression.

**TEEN / LIFE CHALLENGE OF DALLAS, INC.**

1106 Graham, Dallas, TX 75223

**Location** Northeast  
**Phone** 214-824-6181  
**Hours** 8:00 am - 5:30 pm, M-F  
**Email** [Teenchallengedallas@msn.com](mailto:Teenchallengedallas@msn.com)  
**Ages Served** 13 and up  
**Languages** English

**Services:**

Crisis counseling and referral. Alcohol and drug abuse rehabilitation. Speakers available. Residential center, 18 month long program minimum.

**TEXAS COOPERATIVE EXTENSION**

**TEXAS A&M / PARENTING IN THE METROPLEX**  
 10056 Marsh Lane, B-101, Dallas, TX 75229

**Phone** 214-904-3050  
**Fax** 214-904-3080  
**Hours** 9:00 am - 5:00 pm  
**Area Served** Dallas County

**Services:**

Parenting classes

**TEXAS HEALTH AND HUMAN SERVICES COMMISSION – REGION 3**

801 W. Freeway, Ste 7000, Grand Prairie, TX 75051

**Phone** 972-263-1757  
**Fax** 972-337-6286  
**Website:** [www.hhsc.state.tx.us](http://www.hhsc.state.tx.us)

**Services:**

Certifies eligibility for food stamps, Temporary Assistance to Needy Families (TANF), Medicaid Programs and additional assistance.

**Locations:**

5455 Blair Rd, 75231, 214-750-4619  
 1010 Cadiz, Ste 100, 75215, 214-421-7722  
 1467 Acton Ave, Duncanville, TX, 75137, 972-709-8075  
 1228-A East Ledbetter Dr., Dallas, TX 75216, 214-372-4671  
 801 West Freeway, Suite 300, Grand Prairie, TX 75051, 972-262-4888  
 440 South Nursery Road, Suite 200, Irving TX 75060, 972-579-3080  
 6500 Northwest Dr., Suite 300, Mesquite, TX 75150, 972-691-9778  
 2020 North Masters, Dallas, TX 75217, 972-216-0087  
 302 West Ninth, Dallas, TX 75208, 214-942-2323  
 4533 Ross Ave, Dallas, TX 75204, 214-827-5210  
 201 Malloy Bridge Road, Seagoville, TX 75159, 972-287-1174  
 10939-B Shady Trail, Dallas, TX 75220, 214-351-6231  
 3306 West Walnut Street, Suite 200, Garland, TX 75042, 972-272-0889  
 1111 West Ledbetter Drive, Suite 400, Dallas, TX 75224, 214-372-6370

**Note:** To locate the office that services your ZIP code and the services provided, go to [www.yourtexasbenefits.com](http://www.yourtexasbenefits.com). On the left side of the screen go to Login or Register, and then on the right side go to: at your local HHSC office. Look under Region 03 for Offices in your area.

**TEXAS HEARTLINE**

**Phone** 1-800-554-2323  
**Hours** 8:30 am - midnight, daily  
**Area Served** Texas

**Services:**

Support and crisis line for parents through Family Forward (*formerly Parents Anonymous of Texas*).

**TEXAS LAWYERS FOR CHILDREN**

P.O. Box 192586, Dallas, Texas 75219

**Phone** 214-219-5TLC (5852)  
 Toll Free: 800-993-5TLC (5852)

**Fax** 214-219-5851

**Email** [TexasLawyersForChildren@yahoo.com](mailto:TexasLawyersForChildren@yahoo.com)

**Website** [www.texaslawyersforchildren.org](http://www.texaslawyersforchildren.org)

**Services:**

Phone for information on services.

**TEXAS PARENTS AS TEACHERS**

5952 Royal Lane, Ste 261, Dallas, TX 75230

**Phone** 214-363-8661**Fax** 214-363-8664**Email** [txpat@txpat.org](mailto:txpat@txpat.org)**Website** [www.txpat.org](http://www.txpat.org)**Ages Served** Prenatal – Five years**Services:**

Home-school-community partnership to foster optimal development of young children, increase parenting skills and identify disabilities and delays early. Parent educators provide personal visits, group meetings and periodic screenings.

**TEXAS RUNAWAY HOTLINE**

Mail Code Y-987, PO Box 149030, Austin, TX 78714-9030

**Phone** 1-888-580-HELP (4357) (24 hr)**Email** [Larry\\_imhoff@dfps.state.tx.us](mailto:Larry_imhoff@dfps.state.tx.us)**Fax** 512-339-5894**Website** [www.dfps.state.tx.us/runaway-hotline/runaway.asp](http://www.dfps.state.tx.us/runaway-hotline/runaway.asp)**Hours** 24 hr.**Ages Served** Up to 18, all families included (*language line*)**Area Served** Texas**Services:**

Crisis intervention and referrals for runaways and family members. Confidential message relay service between runaways and their family.

**TEXAS SCOTTISH RITE HOSPITAL FOR CHILDREN**

2222 Welborn St., Dallas, TX 75219-9982

**Phone** 214-559-5000 or 800-421-1121**Fax** 214-559-7402**Email** [tsrh@tsrh.org](mailto:tsrh@tsrh.org)**Website** [www.tsrhc.org](http://www.tsrhc.org)**Services:**

Provides inpatient & outpatient orthopedic and related neurological services for children up to 18 years old. Services are open to Texas children who will benefit from the hospital's services and are referred by a physician. The hospital also provides evaluation and treatment of children with specific learning disabilities (*i.e. dyslexia*). Related services (*dental and eye clinics*) are provided as needed. Comprehensive social services are available. Research is conducted at the hospital, and speakers and films are provided to interested groups. There is no fee for treatment. To request a patient application (*for eligibility*), call 214-559-7477 or call 800-421-1121, extension 7477.

**TOWN HALL ADULT RESTORATIVE****NURSING & DAY CARE CENTER**226 E. 10<sup>th</sup> St., Dallas, TX 75203**Phone** 214-948-8892**Fax** 214-943-7248**Email** [tvinfo@americanreligious.org](mailto:tvinfo@americanreligious.org)**Website** [www.americanreligious.org/adult\\_day\\_care\\_.htm](http://www.americanreligious.org/adult_day_care_.htm)**Hours** 7 am - 5 pm, M - F**Services:**

Structured day program offering personalized care services, rehab services, social services, activities, nursing, therapy, exercise, outings and nutrition services. Must have a medical diagnosis and physician's orders.

**Cost:** Medicaid, Medicare, private pay (*varies*), Texas Dept. of Human Services contractor.

**Transportation:** Yes.

**Criteria:** *Adults* - must have primary medical diagnosis and doctors orders. Can be used, once admitted, for respite.

**TOWN HALL ADULT RESTORATIVE****NURSING & DAY CARE CENTER**1005 SW 3<sup>rd</sup> St., Grand Prairie, TX 75051**Phone** 972-237-1905**Services:**

Structured day program offering personalized care services, rehab services, social services, activities, nursing, therapy, exercise, outings and nutrition services. Must have a medical diagnosis and physician's orders.

**Cost:** Medicaid, Medicare, private pay (*varies*), Texas Dept. of Human Services contractor.

**Transportation:** Yes.

**Criteria:** *Adults*, must have primary medical diagnosis and doctors orders. Can be used, once admitted, for respite.

**TRINITY RIVER MISSION**

1018 Gallagher, Dallas, TX 75212

**Location** Northwest**Phone** 214-744-6774**Fax** 214-748-6873**Email** [info@trinityrivermission.org](mailto:info@trinityrivermission.org)**Website** [www.trinityrivermission.org](http://www.trinityrivermission.org)

**Hours** 9:00 am - 8:00 pm, M-Th;  
8:30 am - 5:30 pm, F;  
9:00 am - 3:00 pm, Sat

**Ages Served** School age and adult**Languages** Spanish**Area Served** West Dallas

**Services:**

After school enrichment and homework help. Believe and Achieve scholarship and mentoring program for middle and high school. Computer training, ESL, GED. One-on-one literacy tutoring for elementary, middle and high school students. Parenting classes, family nights, cultural arts and leadership training.

**TURNING POINT**

1701 N. Greenville Ave, Ste: 500, Richardson, TX 75081

**Phone** 972-234-8636  
**Fax** 972-234-8639  
**Email** [ron.deale@aturningpoint.org](mailto:ron.deale@aturningpoint.org)  
**Hours** 9:00 am – 6:00 pm, M-Th  
**Ages Served** All  
**Languages** English  
**Area Served** Dallas, Metroplex, North Texas

**Services:**

Addiction recovery programs; counseling – individual, marital/couples, and families; hypnosis for traumas, fears, habits; drug and alcohol assessments; psychological evaluations; stress reduction; interventions for addiction related crises; anger management; conflict resolution.

**TURNPIKE CHURCH OF CHRIST**

1102 NW 7<sup>th</sup>, Grand Prairie, TX 75050

**Phone** 972-264-2374  
**Fax** 972-264-5175  
**Hours** Tuesday, 10:30-2 (*food pantry*)  
 Thursday, and Friday, 9:00 am to Noon. (*preschool*)

**Services:**

2 day preschool T & Th 9:00 a.m. – 2:00 p.m., and food pantries.

**URBAN INTER-TRIBAL CENTER OF TEXAS**

209 E. Jefferson Blvd., Dallas, TX 75203

**Location** Southwest  
**Phone** 214-941-1050 x 203  
**Fax** 214-942-0945  
**Hours** 8:00 am - 5:00 pm, M-F  
**Ages Served** All ages; must have tribal enrollment card  
**Area Served** Dallas and Tarrant Counties

**Services:**

Health, social and employment services to residents of American Indian descent. Emergency assistance, medical and dental services, outpatient substance abuse and mental health counseling, and WIC. Food stamp assistance/signup; Medicaid signup.

**URBAN LEAGUE OF GREATER DALLAS**

4315 S. Lancaster Rd., Dallas, TX 75216

**Phone** 214-915-4600  
**Fax** 214-915-4601  
**Website** [www.dallasurbanleague.com](http://www.dallasurbanleague.com)  
**Hours** M-F, 8:00 am – 5:00 pm  
**Ages Served** 17 years and older  
**Languages** English and Spanish  
**Area Served** Dallas and surrounding counties

**Services:**

Employment, Health, Computer Training, GED, Housing (*Emergency Assistance*), Education and Youth Services, Senior Services (*Grandparents Resource Group, benefits check-up*), Case management, Counseling information, and referrals community education and social activities are provided.

**VETERAN AFFAIRS**

4500 S. Lancaster, Dallas, TX 75216

**Location** Southeast  
**Phone** 214-857-0388  
**Fax** 214-857-0372  
**Hours** Varies  
**Ages Served** 18 and older  
**Languages** Spanish, sign language interpreters, readers and brailled materials  
**Area Served** North Texas

**Services:**

Comprehensive medical, surgical and psychiatric treatment as well as extended care to eligible veterans. Substance abuse treatment, community case management, comprehensive homeless center programs, psychosocial rehabilitation, supported housing and vocational assistance.

**VICTIMS OUTREACH**

5327 N. Central Expressway, Ste. 305  
 Dallas, TX 75205

**Location** Northwest  
**Phone** 214-358-5173  
**Fax** 214-358-5697  
**Email** [info@victims-outreach.org](mailto:info@victims-outreach.org)  
**Website** [www.victims-outreach.org](http://www.victims-outreach.org)  
**Hours** 9:00 am - 5:00 pm, M-F; some evenings  
**Ages Served** All ages  
**Languages** Spanish  
**Area Served** Dallas County and surrounding areas

**Services:**

Serves victims of crime and violence through professional counseling, 24-hour crisis line, information and referral services, and criminal justice support. Group meetings. On-site debriefing services available. All services are free.

**VICTIM RELIEF MINISTRIES**

660 International Parkway, Suite 140,  
Richardson, TX 75081

**Phone** 972-234-3999  
**Fax** 972-234-9970  
**Email** [vrn@victimrelief.org](mailto:vrn@victimrelief.org)  
**Website** [www.victimrelief.org](http://www.victimrelief.org)  
**Hours** 9:00 am – 4:00 pm, M-F  
**Ages Served** All  
**Languages** English, Spanish by appointment  
**Area Served** Dallas metroplex, surrounding cities and counties.

**Services:**

Crisis counseling by appointment, limited rent, utility, food assistance for crime victims when available, furniture, emotional support, referrals. Victims of violent crime or disaster/terrorism. Clients must be able to provide a police report and valid identification.

**VOGEL ALCOVE**

7557 Rambler Rd., Ste 262, Dallas, TX 75231

**Location** Northeast  
**Phone** 214-368-8686  
**Fax** 214-368-0414  
**Website** [www.vogelalcove.org](http://www.vogelalcove.org)  
**Hours** 7:00 am - 6:00 pm, M-F  
**Ages Served** 6 weeks-6 years  
**Languages** Spanish  
**Area Served** Metroplex

**Services:**

Free childcare and social services for families living in affiliated homeless shelters, domestic violence shelters, and transitional housing programs. Other services include access to developmental therapies, parenting classes and other social services.

**THE WARREN CENTER FOR CHILDREN  
WITH DEVELOPMENTAL DIFFERENCES  
(FORMERLY RDC FOR CHILDREN)**

320 CUSTER ROAD, RICHARDSON, TX 75080

**Phone** 972-490-9055  
**Fax** 972-490-9058  
**Email** [center@thewarrencenter.org](mailto:center@thewarrencenter.org)  
**Website** [www.thewarrencenter.org](http://www.thewarrencenter.org)  
**Hours** 8:00 am - 4:00 pm, M-F (*admin*)  
 service times vary by program  
**Ages Served** Children birth to 3, 3 to 10, 10 to 16 and their families.  
**Languages** English, Spanish, and others as needed.  
**Area Served** North Dallas County for 0-3, Dallas, Collin, Denton Counties, etc. for older children.

**Services:**

Early intervention (0-3) therapy services provided at home or daycare. Family support and guidance related to the child with a disability. Therapy services and social skills for children over age 3 who have difficulties communicating and relating to others.

**WEDNESDAY'S CHILD BENEFIT CORP**

11882 Greenville Ave., Ste. 113, Dallas, TX 75243

**Location** Northeast  
**Phone** 972-231-1433  
**Fax** 972-231-3422  
**Email** [info@wedchild.org](mailto:info@wedchild.org)  
**Website** [www.wedchild.org](http://www.wedchild.org)  
**Ages Served** 0-20  
**Area Served** North Texas

**Services:**

Provides goods and services in areas such as clothing, educational needs, and medical and dental needs to children in foster care via requests from DFPS caseworkers.

**WESLEY-RANKIN COMMUNITY CENTER**

3100 Crossman Ave, Dallas, TX 75212

**Location** West Dallas  
**Phone** 214-742-6674  
**Fax** 214-741-2150  
**Email** [Office@WesleyRankin.org](mailto:Office@WesleyRankin.org)  
**Website** [www.wesleyrankin.org](http://www.wesleyrankin.org)  
**Hours** 9:00 am - 5:00 pm, M-F  
**Ages Served** PreK-Senior Adult  
**Languages** English and Spanish  
**Area Served** West Dallas

**Services:**

Head Start pre-school; after school tutoring; mentoring; GED preparation classes; computer lab; young adult ministry; catering; senior adult program; summer day camp; holiday assistance; college scholarship program; community leadership.

**WEST DALLAS COMMUNITY CENTERS, INC.**

8200 Brookriver Dr., Ste N704, Dallas, TX 75247

**Location** Northwest  
**Phone** 214-630-6281  
**Fax** 214-634-3417  
**Email** [wdcc@airmail.net](mailto:wdcc@airmail.net)  
**Hours** 9:00 am - 5:00 pm, M-F (*Admin*);  
 1:00 pm - 9:00 pm, M-F (*Centers*)  
**Ages Served** 6-18  
**Languages** Bilingual  
**Area Served** West Dallas (75212); 7 Center locations

**Services:**

A safe and successful recreation program, group work with emphasis on individual participation in small organized groups, computer and financial literacy education classes, creative art groups, mentoring-groups, drug education and prevention and a juvenile diversion program.

**Locations:**

**Action Inspired Mentoring Program**, 655 W. Illinois Ave. Bldg 401, Ste. 205 214-942-6644  
**Bataan St**, 3232 Bataan, 214-742-2753  
**Buffalo Soldiers**, 2650 Canada Dr., 214-905-0706  
**Drug Education & Prevention Program**, 2828 Fishtrap, 214-637-6256  
**Joseph McMillan**, 3730 Ladd, 214-745-1176  
**Positive Directions**, 2223 Singleton Blvd., 140 Dallas West Shopping Center, 214-634-7691 214-634-7691  
**WDCC's Youth Development Center**, 2650 Canada Dr., 214-630-5187

**WEST DALLAS MULTIPURPOSE CENTER**

2828 Fish Trap Rd., Dallas, TX 75212

**Location** Northwest  
**Phone** 214-670-6340  
**Fax** 214-670-6339  
**Ages Served** All ages  
**Languages** Spanish  
**Area Served** City of Dallas

**Services:**

Emergency assistance to individuals and families in financial crisis; food pantry, special holiday programs including Thanksgiving food baskets and Christmas toy drives, preventive health services and screening; older adult nutritional program. Special cultural celebrations and annual wellness expo.

**WHO® (WE HELP OURSELVES)**

**MENTAL HEALTH AMERICA OF GREATER DALLAS**  
 624 N. Good-Latimer, Ste. 200, Dallas, TX 75204

**Location** Central  
**Phone** 214-871-2420  
**Fax** 214-954-0611  
**Email** [sjoseph@mhadallas.org](mailto:sjoseph@mhadallas.org)  
[cmclouth@mhadallas.org](mailto:cmclouth@mhadallas.org)  
**Website** [www.mhadallas.org](http://www.mhadallas.org)

**Ages Served** Pre-school – High School  
**Languages** English and Spanish

**Services:**

Educational program teaches problem-solving and communication skills to keep children and adolescents from becoming victims of emotional, physical or sexual abuse. Age-appropriate curriculum.

**WIC –SPECIAL SUPPLEMENTAL NUTRITION PROGRAM FOR WOMEN, INFANTS, AND CHILDREN**

2377 N. Stemmons, #400, Dallas, TX 75207

**Phone** 214-670-7200  
**Fax** 214-670-7165  
**Hours** 7:30 am – 4:30 pm, M-F.  
 Saturday appoints available  
**Ages Served** Women, infants and children to age 5  
**Languages** All  
**Area Served** Dallas County

**Services:**

Call for clinic location closest to you. Provides nutritious food, nutrition education, counseling, for children under age 5. Eligibility based on income and nutritional need.

**WILKINSON CENTER, THE**

5200 Bryan St., Dallas, Texas 75206

**Phone** 214-821-6380  
**Fax** 214-827-1572  
**Email** [nancy\\_williams@wilkinsoncenter.org](mailto:nancy_williams@wilkinsoncenter.org)  
**Hours** 9:00 am – 3:00 pm, M-F  
**Ages Served** All  
**Languages** English and Spanish  
**Area Served** 75214, 75206, 75204, 75246, 75223

**Services:**

Food pantry, employment classes, after school children's program, senior art program and computer lab.

**WOMEN'S ADVOCACY PROJECT**

**Phone** 800-374-HOPE,  
 Family Violence Legal Line  
**Fax** 512-476-5773

**Services:**

Maintains a statewide toll-free hotline for women with legal problems relating to family violence or abuse.

**YMCA OF METROPOLITAN DALLAS**

21 Local Branches to Serve You  
 Association Office:  
 601 N. Akard St., Dallas, TX 75201

**Location** 21 local metropolitan branches serving Dallas and some surrounding counties.  
**Phone** Association Office: 214-880-9622  
**Fax** Association Office: 214-871-3014  
**Website** [www.ymcadallas.org](http://www.ymcadallas.org)  
**Hours** Varies by branch  
**Ages Served** 6-17

**Area Served** Dallas Metro, 19 locations in Dallas County.

**Services:**

YMCA School-Age Child Care is offered at a variety of elementary schools around the Greater Dallas region. Our program maintains a staff to child ratio of 1:15 or less. The program is licensed by the Texas Department of Family & Protective Services and conforms to the strict standards of the YMCA of Metropolitan Dallas. Our underlying goal is to provide a safe and fun atmosphere, develop positive self-esteem in children, provide social opportunities, strengthen self-discipline, stimulate curiosity and encourage self-expression. Planned safe activities are set to a weekly theme taken from the National YMCA curriculum framework.

The YMCA makes extensive efforts to protect and nurture your children. We screen employees thoroughly with criminal background, reference and driving checks, as well as random drug and alcohol tests.

The YMCA of Metropolitan Dallas also offers summer child care and camping programs along with a variety of activities for the entire family. Go to the website to locate your local branch to check out the programs offered, including but not limited to; sports, swimming, health & wellness classes/information, YAdventure Guides (*a parent child program*), Youth & Government, Teen Achievers, and much more. We build strong kids, strong families, and strong communities.

**Locations:**

**Community Services YMCA**, 2500 Rowine Ave., 214-421-5301

**Coppell Family YMCA**, 146 Town Center Blvd., 972-393-5121

**Downtown**, 601 N. Akard, 214-954-0500

**Garland**, 1709 N. Garland, 972-272-3484

**Grand Prairie**, 4556 S. Carrier Pkwy, 972-642-9632

**Irving Family**, 2200 W. Irving Blvd., 972-986-8898

**Lake Highlands**, Stults & Greenville, 214-221-9622

**Lakewest Family**, 3737 Goldman, 214-630-9880

**Moorland**, 907 E. Ledbetter, 214-375-2583

**Oak Cliff**, 6701 S. Hampton, 214-330-6321

**Park Cities**, 6000 Preston, 214-526-7293

**Park South**, 2500 Romine, 214-421-5301

**Richardson Family**, 821 Custer Road, 972-231-3424

**Town North**, 4332 Northaven, 214-357-8431

**YMCA of White Rock**, 7305 Gaston, 214-328-3849

**YMCA of Metropolitan Dallas**, 601 N. Akard Street, 214-880-9622

**YMCA COMMUNITY SERVICES**

601 N. Akard, Dallas, TX 75201

**Phone** 972-560-3892

**Fax** 214-969-1933

**Email** [lizd@ymcadallas.org](mailto:lizd@ymcadallas.org)

**Website** [www.ymcadallas.org](http://www.ymcadallas.org)

**Hours** 8:30 am – 5:30 pm

**Ages Served** Youth 10-24 and their families

**Languages** English and Spanish

**Area Served** Dallas City/Dallas Country

**Services:**

College scholarship program: assisting graduating seniors. Dallas Fathers and Families: Assist young unwed fathers and their children. Project Safe Place: Organizes a network of emergency assistance sites. Independent Living Program: for adjudicated youth. Casa Shelter: runaway, homeless or troubled youth. Sunset Teen Parenting: supporting teen parents from Oak Cliff and Sunset High School. Texas Youth and Government: educate teenagers about team government.

**YWCA OF METROPOLITAN DALLAS**

4144 N. Central Exp. Suite 580, Dallas, TX 75204

**Location** Branches throughout Dallas County

**Phone** 214-826-9922

**Fax** 214-826-4548

**Email** [ssmithson@ywcadallas.org](mailto:ssmithson@ywcadallas.org)

**Website** [www.ywcadallas.org](http://www.ywcadallas.org)

**Hours** Varies

**Ages Served** Varies

**Languages** English and Spanish

**Area Served** Greater Dallas

**Services:**

Child Care and After-School Care, Women's Health (breast cancer screening and education), Financial Literacy and Matched-Savings Accounts (IDA), Parenting Education & In-Home Visitation, Nurse-Family Partnership.

**Four child care centers:**

**Garland**, 3821 Broadway, 972-271-4681

**Irving**, 3640 W. Northgate, 972-252-8683

**Widner**, 1811 S. Hampton, 214-339-8376

**Richardson**, 635 W. Campbell, suite 230, 972-231-7201

**YOUTH ADVOCATE PROGRAMS, INC. -**

**DALLAS COUNTY ADVOCATE PROGRAM**

210 W. Tenth St. Dallas, TX 75208

**Location** Southeast

**Phone** 214-942-8080

**Fax** 214-946-0406

**Website** [www.yapinc.org](http://www.yapinc.org)

**Languages** Spanish

**Area Served** Dallas County

**Services:**

Intensive home-based case management and supported work (*subsidized-employment*) to youth who are referred by Dallas County Juvenile Probation Department.

**YOUTH ADVOCATE PROGRAMS, INC. -  
FAMILY BASED SAFETY SERVICES**

210 W. Tenth St. Dallas, TX 75208

**Location** Southeast  
**Phone** 214-941-9090  
**Fax** 214-943-4854  
**Website** [www.yapinc.org](http://www.yapinc.org)  
**Languages** Spanish  
**Area Served** Dallas, Denton, Rockwall, Collin, Fannin, Hunt, Grayson, and Cooke Counties

**Services:**

Case management, advocacy, crisis intervention, supportive services and community referrals to clients referred by Child Protective Services.

**YOUTH ADVOCATE PROGRAMS, INC. -  
YOUTH ADVOCATE COUNSELING SERVICES**

210 W. Tenth St., Dallas, TX 75217

**Location** Southeast  
**Phone** 214-943-6500  
**Fax** 214-948-7915  
**Languages** Spanish  
**Area Served** Dallas, Collin, Tarrant, Ellis, Rockwall, Kaufman and Navarro Counties

**Services:**

Intensive in-home therapy, office-based therapy and intensive outpatient programming for dually diagnosed adolescents. Families must be CHIP/NorthSTAR/Amerigroup eligible.

**YOUTH AND FAMILY CENTERS**

912 S. Ervay (*Administrative Offices*)  
 1<sup>st</sup> Floor, Room 103, Dallas, TX 75201

**Location** Northwest (*main office; centers throughout Dallas*)  
**Phone** 972-581-4770  
**Fax** 972-581-4784  
**Hours** 8:00AM-5:00PM, M-F; extended hours to 8:00PM 2 days weekly  
**Ages Served** school-aged children  
**Languages** Spanish  
**Area Served** Dallas ISD; 9 Centers

**Services:**

School-based preventive/primary physical and mental health care.

**Locations:**

**Amelia G. Flores**, 9941 Lingo Ln, 972-502-4100  
**Spruce**, 9617 Grady Ln, 972-502-4080  
**Woodrow/Long**, 6006 Reiger, 972-502-4120  
**Redbird**, 3803 Boulder, 972-502-4020  
**West Dallas**, 3131 N. Hampton, 972-502-4040  
**North Oak Cliff**, 501 S. Edgefield, 972-502-4000  
**Kiosco**, 10034 Hedgeway, 972-502-4060  
**Seagoville**, 15920 Seagoville, 972-892-7180  
**Eddie Bernice Johnson**, 5000 S. Malcolm X Blvd., 972-749-5925