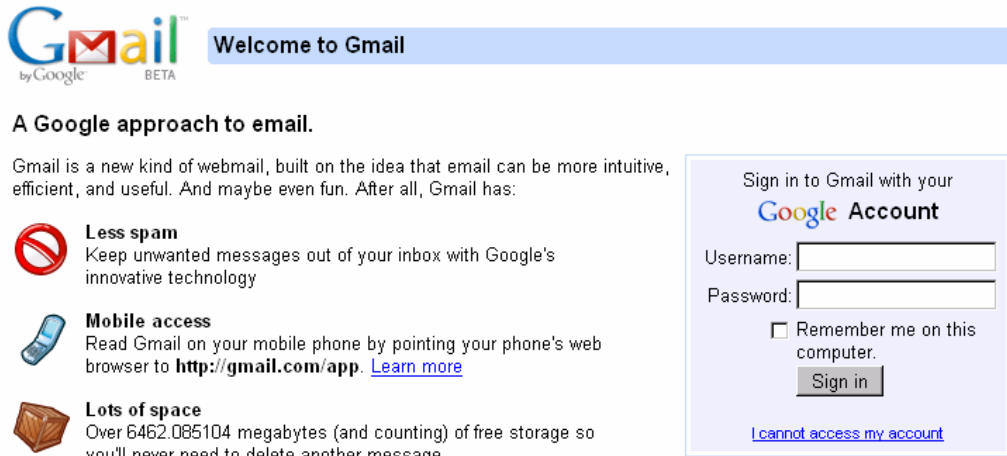


# Having problems logging into your Gmail account?

Your login screen should appear something like this if you have a Gmail account.



The screenshot shows the Gmail login interface. At the top left is the Gmail logo with 'by Google' and 'BETA' text. To its right is a blue bar with 'Welcome to Gmail'. Below this is the heading 'A Google approach to email.' followed by a paragraph: 'Gmail is a new kind of webmail, built on the idea that email can be more intuitive, efficient, and useful. And maybe even fun. After all, Gmail has:'. Three features are listed with icons: 'Less spam' (stop sign icon), 'Mobile access' (mobile phone icon), and 'Lots of space' (box icon). To the right is a sign-in form titled 'Sign in to Gmail with your Google Account'. It contains fields for 'Username:' and 'Password:', a checkbox for 'Remember me on this computer.', a 'Sign in' button, and a link for 'I cannot access my account'.

If you have signed up for a Gmail account to sign in you can put either just your username or your full e-mail address in the box provided. Either one is acceptable.

## Example

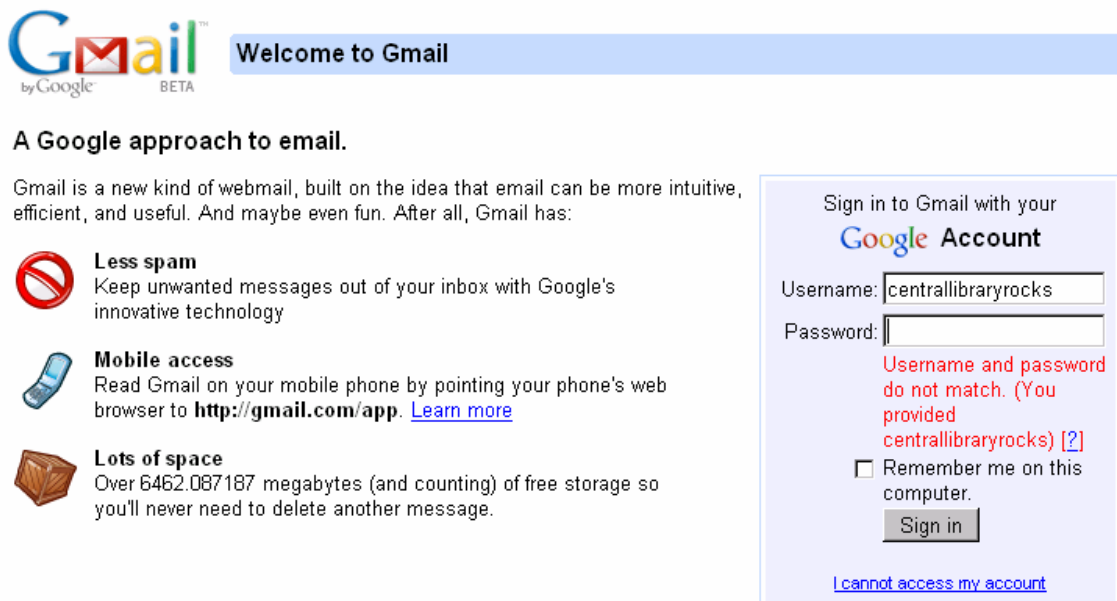
Username: centrallibraryrocks

OR

Username: [centrallibraryrocks@gmail.com](mailto:centrallibraryrocks@gmail.com)

With the username and password box filled in –you should be able to access your account.

If for some reason you either forgot your password, username, or mistyped something your screen will appear as so:



This screenshot shows the same Gmail login interface as above, but with an error message. The 'Username:' field contains 'centrallibraryrocks' and the 'Password:' field is empty. A red error message reads: 'Username and password do not match. (You provided centrallibraryrocks) [?]'. The 'Sign in' button is visible below the error message, and the 'I cannot access my account' link is at the bottom of the form.

To figure out your password click the “I cannot access my account” link just below the “Sign in” button. This should redirect you to another page that walks you through the necessary steps to recover your password or username.